# MARRIOTT INTERNATIONAL, INC. PRESS RELEASE SCHEDULES TABLE OF CONTENTS QUARTER 4, 2019

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#### MARRIOTT INTERNATIONAL, INC. CONSOLIDATED STATEMENTS OF INCOME - AS REPORTED FOURTH QUARTER 2019 AND 2018

(in millions except per share amounts, unaudited)

	 As Reported Three Months Ended December 31, 2019	As Reported Three Months Ended December 31, 2018	Percent Better/(Worse) Reported 2019 vs. 2018
REVENUES			
Base management fees	\$ 298	\$ 288	3
Franchise fees <sup>1</sup>	501	455	10
Incentive management fees	 175	 167	5
Gross Fee Revenues	974	910	7
Contract investment amortization <sup>2</sup>	 (17)	 (14)	(21)
Net Fee Revenues	957	896	7
Owned, leased, and other revenue <sup>3</sup>	426	409	4
Cost reimbursement revenue <sup>4</sup>	 3,988	 3,984	-
Total Revenues	5,371	5,289	2
OPERATING COSTS AND EXPENSES			
Owned, leased, and other - direct <sup>5</sup>	334	321	(4)
Depreciation, amortization, and other <sup>6</sup>	179	62	(189)
General, administrative, and other <sup>7</sup>	267	242	(10)
Merger-related costs and charges (credits)	(53)	91	158
Reimbursed expenses <sup>4</sup>	 4,370	 4,151	(5)
Total Expenses	 5,097	 4,867	(5)
OPERATING INCOME	274	422	(35)
Gains and other income, net <sup>8</sup>	138	3	4,500
Interest expense	(95)	(94)	(1)
Interest income	6	6	-
Equity in earnings <sup>9</sup>	 3	 8	(63)
INCOME BEFORE INCOME TAXES	326	345	(6)
Provision for income taxes	 (47)	 (28)	(68)
NET INCOME	\$ 279	\$ 317	(12)
EARNINGS PER SHARE			
Earnings per share - basic	\$ 0.85	\$ 0.93	(9)
Earnings per share - diluted	\$ 0.85	\$ 0.92	(8)
Basic Shares	327.7	341.9	
Diluted Shares	330.4	345.7	

<sup>1</sup> Franchise fees include fees from our franchise agreements, application and relicensing fees, licensing fees from our timeshare, credit card programs, and residential branding fees.

<sup>2</sup> Contract investment amortization includes amortization of capitalized costs to obtain contracts with our owner and franchisee customers, and any related impairments, accelerations, or write-offs.

<sup>3</sup> Owned, leased, and other revenue includes revenue from the properties we own or lease, termination fees, and other revenue.

<sup>4</sup> Cost reimbursement revenue includes reimbursements from properties for property-level and centralized programs and services that we operate for the benefit of our hotel owners. *Reimbursed expenses* include costs incurred by Marriott for certain property-level operating expenses and centralized programs and services.

<sup>5</sup> Owned, leased, and other - direct expenses include operating expenses related to our owned or leased hotels, including lease payments and pre-opening expenses. <sup>6</sup> Depreciation, amortization, and other expenses include depreciation for fixed assets, amortization of capitalized costs incurred to acquire management, franchise,

and license agreements, and any related impairments, accelerations, or write-offs. <sup>7</sup> General, administrative, and other expenses include our corporate and business segments overhead costs and general expenses.

<sup>8</sup> Gains and other income, net includes gains and losses on the sale of real estate, the sale of joint venture interests and other investments, and adjustments from other equity investments.

<sup>9</sup> Equity in earnings include our equity in earnings or losses of unconsolidated equity method investments.

#### MARRIOTT INTERNATIONAL, INC. CONSOLIDATED STATEMENTS OF INCOME - AS REPORTED FOURTH QUARTER YEAR-TO-DATE 2019 AND 2018

(in millions except per share amounts, unaudited)

	As Reported Twelve Months Ended December 31, 2019	As Reported <sup>10</sup> Twelve Months Ended December 31, 2018	Percent Better/(Worse) Reported 2019 vs. 2018
REVENUES			
Base management fees	\$ 1,180	\$ 1,140	4
Franchise fees <sup>1</sup>	2,006	1,849	8
Incentive management fees	637	649	(2)
Gross Fee Revenues	3,823	3,638	5
Contract investment amortization <sup>2</sup>	(62)	(58)	(7)
Net Fee Revenues	3,761	3,580	5
Owned, leased, and other revenue $^3$	1,612	1,635	(1)
Cost reimbursement revenue <sup>4</sup>	15,599	15,543	-
Total Revenues	20,972	20,758	1
OPERATING COSTS AND EXPENSES			
Owned, leased, and other - direct $^5$	1,316	1,306	(1)
Depreciation, amortization, and other <sup>6</sup>	341	226	(51)
General, administrative, and other <sup>7</sup>	938	927	(1)
Merger-related costs and charges	138	155	11
Reimbursed expenses <sup>4</sup>	16,439	15,778	(4)
Total Expenses	19,172	18,392	(4)
OPERATING INCOME	1,800	2,366	(24)
Gains and other income, net <sup>8</sup>	154	194	(21)
Interest expense	(394)	(340)	(16)
Interest income	26	22	18
Equity in earnings <sup>9</sup>	13	103	(87)
INCOME BEFORE INCOME TAXES	1,599	2,345	(32)
Provision for income taxes	(326)	(438)	26
	\$ 1,273	\$ 1,907	(33)
EARNINGS PER SHARE			
Earnings per share - basic	\$ 3.83	\$ 5.45	(30)
Earnings per share - diluted	\$ 3.80	\$ 5.38	(29)
Basic Shares	332.7	350.1	
Diluted Shares	335.5	354.2	

<sup>1</sup> Franchise fees include fees from our franchise agreements, application and relicensing fees, licensing fees from our timeshare, credit card programs, and residential branding fees.

<sup>2</sup> Contract investment amortization includes amortization of capitalized costs to obtain contracts with our owner and franchisee customers, and any related impairments, accelerations, or write-offs.

<sup>3</sup> Owned, leased, and other revenue includes revenue from the properties we own or lease, termination fees, and other revenue.

<sup>4</sup> Cost reimbursement revenue includes reimbursements from properties for property-level and centralized programs and services that we operate for the benefit of our hotel owners. *Reimbursed expenses* include costs incurred by Marriott for certain property-level operating expenses and centralized programs and services.

<sup>5</sup> Owned, leased, and other - direct expenses include operating expenses related to our owned or leased hotels, including lease payments and pre-opening expenses.
<sup>6</sup> Depreciation, amortization, and other expenses include depreciation for fixed assets, amortization of capitalized costs incurred to acquire management, franchise, and license agreements, and any related impairments, accelerations, or write-offs.

<sup>7</sup> General, administrative, and other expenses include our corporate and business segments overhead costs and general expenses.

<sup>8</sup> Gains and other income, net includes gains and losses on the sale of real estate, the sale of joint venture interests and other investments, and adjustments from other equity investments.

<sup>9</sup> Equity in earnings include our equity in earnings or losses of unconsolidated equity method investments.

<sup>10</sup> Reflects revised information for our 2018 first, second, and third quarters as presented in our 2018 Annual Report on Form 10-K.

# MARRIOTT INTERNATIONAL, INC. NON-GAAP FINANCIAL MEASURES

(\$ in millions except per share amounts)

The following table presents our reconciliations of Adjusted operating income, Adjusted operating income margin, Adjusted net income, Adjusted diluted EPS, and Adjusted net income and Adjusted diluted EPS excluding Asset impairments, Gain on asset dispositions, Gain on investee's property sales, and the income tax effect of these adjustments, to the most directly comparable GAAP measure. Adjusted total revenues is used in the determination of Adjusted operating income margin.

	т	hree Months Ended		т	welve Months Ended	
	December 31, 2019	December 31, 2018	Percent Better/ (Worse)	December 31, 2019	December 31, 2018 <sup>1</sup>	Percent Better/ (Worse)
Total revenues, as reported	\$ 5,371	\$ 5,289		\$ 20,972	\$ 20,758	
Less: Cost reimbursement revenue	(3,988)	(3,984)		(15,599)	(15,543)	
Adjusted total revenues**	1,383	1,305		5,373	5,215	
Operating income, as reported	274	422		1,800	2,366	
Less: Cost reimbursement revenue	(3,988)	(3,984)		(15,599)	(15,543)	
Add: Reimbursed expenses	4,370	4,151		16,439	15,778	
Add: Merger-related costs and charges (credits)	(53)	91		138	155	
Adjusted operating income **	603	680	-11%	2,778	2,756	1%
Operating income margin	5%	8%		9%	11%	
Adjusted operating income margin **	44%	52%		52%	53%	
Net income, as reported	279	317		1,273	1,907	
Less: Cost reimbursement revenue	(3,988)	(3,984)		(15,599)	(15,543)	
Add: Reimbursed expenses	4,370	4,151		16,439	15,778	
Add: Merger-related costs and charges (credits)	(53)	91		138	155	
Less: Gain on sale of Avendra	-	-		-	(6)	
Income tax effect of above adjustments	(91)	(83)		(239)	(117)	
Add: U.S. Tax Cuts and Jobs Act of 2017	-	5		-	27	
Adjusted net income **	517	497	4%	2,012	2,201	-9%
Add: Asset impairments	114	-		114	-	
Less: Gain on asset dispositions	(134)	(6)		(143)	(183)	
Less: Gain on investee's property sales	-	-		-	(65)	
Income tax effect of above adjustments	1	(2)		3	15	
Adjusted net income, excluding Asset impairments, Gain on asset dispositions, Gain on investee's property sales, and the income						
tax effect of these adjustments **	\$ 498	\$ 489	2%	\$ 1,986	\$ 1,968	1%
Diluted EPS, as reported	\$ 0.85	\$ 0.92		\$ 3.80	\$ 5.38	
Adjusted Diluted EPS**	\$ 1.57	\$ 1.44	9%	\$ 6.00	\$ 6.21	-3%
Adjusted Diluted EPS, excluding Asset impairments, Gain on asset dispositions, Gain on investee's property sales, and the income tax effect of these adjustments **	\$ 1.51	\$ 1.42	6%	\$ 5.92	\$ 5.56	6%

\*\* Denotes non-GAAP financial measures. Please see pages A-14 and A-15 for information about our reasons for providing these alternative financial measures and the limitations on their use.

<sup>1</sup> Reflects revised information for our 2018 first, second, and third quarters as presented in our 2018 Annual Report on Form 10-K.

# MARRIOTT INTERNATIONAL, INC. TOTAL LODGING PRODUCTS As of December 31, 2019

	North An	nerica	Total Interr	national	Total Worldwide	
	Units	Rooms	Units	Rooms	Units	Rooms
Managed	759	239,705	1,231	318,946	1,990	558,651
Marriott Hotels	119	64,295	173	50,854	292	115,149
Marriott Hotels Serviced Apartments	-	-	1	154	1	154
Sheraton	27	22,807	190	64,641	217	87,448
Courtyard	233	37,020	101	21,765	334	58,785
Westin	43	23,638	71	21,779	114	45,417
JW Marriott	18	11,210	59	22,089	77	33,299
Renaissance	28	12,018	59	18,168	87	30,186
The Ritz-Carlton	38	10,981	60	15,640	98	26,621
The Ritz-Carlton Serviced Apartments	-	-	5	697	5	697
Le Méridien	3	570	74	20,664	77	21,234
Four Points	1	134	78	20,129	79	20,263
Residence Inn	108	16,498	5	565	113	17,063
W Hotels	24	6,893	30	7,470	54	14,363
The Luxury Collection	5	2,234	52	9,426	57	11,660
Gaylord Hotels	6	9,918	-	-	6	9,918
St. Regis	10	1,968	33	7,458	43	9,426
St. Regis Serviced Apartments	-	-	1	70	1	70
Aloft	1	330	38	8,936	39	9,266
AC Hotels by Marriott	4	679	57	6,918	61	7,597
Delta Hotels	25	6,770	1	360	26	7,130
Fairfield by Marriott	7	1,539	34	5,435	41	6,974
SpringHill Suites	30	4,896	-	-	30	4,896
Marriott Executive Apartments	-	-	31	4,523	31	4,523
Autograph Collection	7	1,970	15	2,406	22	4,376
Protea Hotels	-	-	35	4,270	35	4,270
EDITION	4	1,209	6	1,287	10	2,496
TownePlace Suites	17	1,948	-	-	17	1,948
Element	1	180	7	1,421	8	1,601
Tribute Portfolio	-	-	6	784	6	784
Моху	-	-	4	599	4	599
Bulgari	-	-	5	438	5	438
Franchised	4,477	645,704	628	127,174	5,105	772,878
Courtyard	801	106,768	83	15,368	884	122,136
Fairfield by Marriott	994	92,524	22	3,651	1,016	96,175
Residence Inn	724	86,348	11	1,322	735	87,670
Marriott Hotels	218	68,453	56	16,108	274	84,561
Sheraton	161	48,232	64	18,053	225	66,285
SpringHill Suites	426	49,137	-	-	426	49,137
TownePlace Suites	401	40,430	-		401	40,430
Westin	86		24	7 506	110	35,982
		28,386		7,596		
Autograph Collection	101	20,493	62	12,075	163	32,568
Four Points	158	23,713	52	8,267	210	31,980
Renaissance	57	16,262	28	7,691	85	23,953
Aloft	118	17,317	19	3,119	137	20,436
AC Hotels by Marriott	59	10,041	39	5,823	98	15,864
Delta Hotels	47	10,606	6	1,068	53	11,674
Моху	21	4,149	37	7,461	58	11,610
The Luxury Collection	11	2,565	46	8,601	57	11,166
Le Méridien	18	3,910	15	4,057	33	7,967
JW Marriott	12	5,643	6	1,624	18	7,267
Element	41	5,605	2	293	43	5,898
Tribute Portfolio	21	4,445	13	1,383	34	5,828
		4,440				
Protea Hotels	-	-	38	2,921	38	2,921
	1	248	3	542	4	790
Design Hotels						
The Ritz-Carlton	1	429	-	-	1	429
			- 1	- 85	<u>1</u> 1	429 85 66

### MARRIOTT INTERNATIONAL, INC. TOTAL LODGING PRODUCTS As of December 31, 2019

	North Ar	nerica	Total Inter	national	Total Wo	Fotal Worldwide	
	Units	Rooms	Units	Rooms	Units	Rooms	
Owned/Leased	28	7,839	40	9,164	68	17,003	
Courtyard	19	2,814	4	894	23	3,708	
Marriott Hotels	3	1,664	5	1,631	8	3,295	
Sheraton	1	1,000	4	1,830	5	2,830	
W Hotels	2	779	2	665	4	1,444	
Protea Hotels	-	-	7	1,168	7	1,168	
Westin	1	1,073	-	-	1	1,073	
Renaissance	1	317	2	505	3	822	
Autograph Collection <sup>1</sup>	-	-	7	705	7	705	
The Ritz-Carlton	-	-	2	553	2	553	
JW Marriott	-	-	1	496	1	496	
The Luxury Collection <sup>2</sup>	-	-	4	417	4	417	
Residence Inn	1	192	1	140	2	332	
St. Regis	-	-	1	160	1	160	
Residences	60	6,557	35	3,311	95	9,868	
The Ritz-Carlton Residences	36	4,421	11	938	47	5,359	
W Residences	10	1,089	5	519	15	1,608	
St. Regis Residences	7	585	7	598	14	1,183	
Westin Residences	3	266	1	264	4	530	
Bulgari Residences	-	-	4	448	4	448	
The Luxury Collection Residences	2	151	3	112	5	263	
Sheraton Residences	-	-	2	262	2	262	
Marriott Hotels Residences	-	-	1	108	1	108	
Autograph Collection Residences	-	-	1	62	1	62	
EDITION Residences	2	45	-	-	2	45	
Timeshare*	72	18,668	19	3,853	91	22,521	
Grand Total	5,396	918,473	1,953	462,448	7,349	1,380,921	

\*Timeshare property and room counts are included on this table in their geographical locations. For external reporting purposes, these counts are captured in the Corporate segment.

<sup>1</sup> Includes five properties acquired when we purchased Elegant Hotels Group in December 2019 which we currently intend to re-brand under the Autograph Collection brand following the completion of planned renovations.

<sup>2</sup> Includes two properties acquired when we purchased Elegant Hotels Group in December 2019 which we currently intend to re-brand under The Luxury Collection brand following the completion of planned renovations.

#### MARRIOTT INTERNATIONAL, INC. TOTAL LODGING PRODUCTS As of December 31, 2019

	North A	merica	Total Inter	national	Total Worldwide		
Total Systemwide	Units	Rooms	Units	Rooms	Units	Rooms	
Luxury	182	50,202	344	79,791	526	129,993	
JW Marriott	30	16,853	66	24,209	96	41,062	
The Ritz-Carlton	39	11,410	62	16,193	101	27,603	
The Ritz-Carlton Residences	36	4,421	11	938	47	5,359	
The Ritz-Carlton Serviced Apartments	-	-	5	697	5	697	
The Luxury Collection <sup>1</sup>	16	4,799	102	18,444	118	23,243	
The Luxury Collection Residences	2	151	3	112	5	263	
W Hotels	26	7,672	32	8,135	58	15,807	
W Residences	10	1,089	5	519	15	1,608	
St. Regis	10	1,968	34	7,618	44	9,586	
St. Regis Residences	7	585	7	598	14	1,183	
St. Regis Serviced Apartments	-	-	1	70	1	70	
EDITION	4	1,209	6	1,287	10	2,496	
EDITION Residences	2	45	-	-	2	45	
Bulgari	-	-	6	523	6	523	
Bulgari Residences	-	-	4	448	4	448	
Full-Service	977	347,341	916	258,339	1,893	605,680	
Marriott Hotels	340	134,412	234	68,593	574	203,005	
Marriott Hotels Residences	-	-	1	108	1	108	
Marriott Hotels Serviced Apartments	-	-	1	154	1	154	
Sheraton	189	72,039	258	84,524	447	156,563	
Sheraton Residences	-	-	2	262	2	262	
Westin	130	53,097	95	29,375	225	82,472	
Westin Residences	3	266	1	264	4	530	
Renaissance	86	28,597	89	26,364	175	54,961	
Autograph Collection <sup>2</sup>	108	22,463	84	15,186	192	37,649	
Autograph Collection Residences	-	-	1	62	1	62	
Le Méridien	21	4,480	89	24,721	110	29,201	
Delta Hotels	72	17,376	7	1,428	79	18,804	
Gaylord Hotels	6	9,918	-	-	6	9,918	
Tribute Portfolio	21	4,445	19	2,167	40	6,612	
Marriott Executive Apartments	-	-	32	4,589	32	4,589	
Design Hotels	1	248	3	542	4	790	
Limited-Service	4,165	502,262	674	120,465	4,839	622,727	
Courtyard	1,053	146,602	188	38,027	1,241	184,629	
Residence Inn	833	103,038	17	2,027	850	105,065	
Fairfield by Marriott	1,001	94,063	56	9,086	1,057	103,149	
SpringHill Suites	456	54,033	-	-	456	54,033	
Four Points	159	23,847	130	28,396	289	52,243	
TownePlace Suites	418	42,378	-	-	418	42,378	
Aloft	119	17,647	57	12,055	176	29,702	
AC Hotels by Marriott	63	10,720	96	12,741	159	23,461	
Moxy	21	4,149	41	8,060	62	12,209	
Protea Hotels	-	-	80	8,359	80	8,359	
Element	42	5,785	9	1,714	51	7,499	
Timeshare*	72	18,668	19	3,853	91	22,521	
Grand Total	5,396	918,473	1,953	462,448	7,349	1,380,921	

\*Timeshare property and room counts are included on this table in their geographical locations. For external reporting purposes, these counts are captured in the Corporate segment.

<sup>1</sup> Includes two properties acquired when we purchased Elegant Hotels Group in December 2019 which we currently intend to re-brand under The Luxury Collection brand following the completion of planned renovations.

<sup>2</sup> Includes five properties acquired when we purchased Elegant Hotels Group in December 2019 which we currently intend to re-brand under the Autograph Collection brand following the completion of planned renovations.

## **Comparable Company-Operated North American Properties**

	Three Months Ended December 31, 2019 and December 31, 2018								
	RE	VPAR	Oc	cupancy	Average Daily Rate				
Brand	2019	vs. 2018	2019	vs. 2018	2019	vs. 2018			
JW Marriott	\$205.28	1.8%	74.4%	0.1% pts.	\$276.03	1.6%			
The Ritz-Carlton	\$288.59	5.8%	72.9%	2.0% pts.	\$395.84	2.9%			
W Hotels	\$257.32	1.9%	78.3%	1.1% pts.	\$328.62	0.5%			
Composite North American Luxury <sup>1</sup>	\$274.02	3.0%	75.3%	1.9% pts.	\$364.00	0.4%			
Marriott Hotels	\$150.01	2.3%	72.9%	1.0% pts.	\$205.72	0.9%			
Sheraton	\$151.32	1.8%	74.5%	2.0% pts.	\$203.20	-0.9%			
Westin	\$153.53	1.8%	73.3%	1.2% pts.	\$209.50	0.1%			
Composite North American Upper Upscale <sup>2</sup>	\$149.20	2.3%	73.4%	1.1% pts.	\$203.26	0.7%			
North American Full-Service <sup>3</sup>	\$171.23	2.5%	73.7%	1.3% pts.	\$232.23	0.7%			
Courtyard	\$94.99	-1.0%	67.8%	-0.6% pts.	\$140.19	-0.1%			
Residence Inn	\$117.41	0.1%	75.2%	-0.4% pts.	\$156.19	0.6%			
Composite North American Limited-Service <sup>4</sup>	\$101.51	-0.3%	70.4%	-0.5% pts.	\$144.21	0.3%			
North American - All⁵	\$148.72	1.9%	72.7%	0.7% pts.	\$204.69	0.9%			

#### **Comparable Systemwide North American Properties**

	Three	e Months End	ed Decembe	r 31, 2019 and Do	ecember 31, 2	2018
	REVI	PAR	Осси	upancy	Average Daily Rate	
Brand	2019	vs. 2018	2019	vs. 2018	2019	vs. 2018
JW Marriott	\$190.67	-0.1%	72.8%	-1.2% pts.	\$261.73	1.6%
The Ritz-Carlton	\$287.32	5.3%	73.0%	1.8% pts.	\$393.59	2.8%
W Hotels	\$257.32	1.9%	78.3%	1.1% pts.	\$328.62	0.5%
Composite North American Luxury <sup>1</sup>	\$255.86	2.2%	74.7%	1.1% pts.	\$342.64	0.6%
Marriott Hotels	\$124.63	1.9%	69.2%	0.8% pts.	\$180.06	0.7%
Sheraton	\$108.68	1.5%	68.8%	1.7% pts.	\$158.00	-0.9%
Westin	\$142.54	2.5%	72.4%	1.9% pts.	\$196.91	-0.3%
Composite North American Upper Upscale <sup>2</sup>	\$128.70	2.4%	70.5%	1.2% pts.	\$182.53	0.7%
North American Full-Service <sup>3</sup>	\$141.60	2.4%	70.9%	1.2% pts.	\$199.63	0.7%
Courtyard	\$93.61	-1.1%	67.9%	-0.4% pts.	\$137.83	-0.5%
Residence Inn	\$108.30	-0.9%	74.7%	-0.6% pts.	\$145.07	-0.1%
Fairfield by Marriott	\$74.76	-1.0%	66.5%	-0.3% pts.	\$112.41	-0.6%
Composite North American Limited-Service <sup>4</sup>	\$91.64	-0.7%	69.7%	-0.1% pts.	\$131.50	-0.5%
North American - All⁵	\$112.46	0.9%	70.2%	0.4% pts.	\$160.19	0.3%

<sup>1</sup> Includes JW Marriott, The Ritz-Carlton, W Hotels, The Luxury Collection, St. Regis, and EDITION.

<sup>2</sup> Includes Marriott Hotels, Sheraton, Westin, Renaissance, Autograph Collection, Delta Hotels, Gaylord Hotels,

and Le Méridien. Systemwide also includes Tribute Portfolio.

<sup>3</sup> Includes Composite North American Luxury and Composite North American Upper Upscale.

<sup>4</sup> Includes Courtyard, Residence Inn, Fairfield by Marriott, SpringHill Suites, TownePlace Suites, Four Points, Aloft, Element, and AC Hotels by Marriott. Systemwide also includes Moxy.

<sup>5</sup> Includes North American Full-Service and Composite North American Limited-Service.

# **Comparable Company-Operated International Properties**

	Thre	Three Months Ended December 31, 2019 and December 31, 2018								
	REV	REVPAR		upancy	Average Daily Rate					
Region	2019	vs. 2018	2019	vs. 2018	2019	vs. 2018				
Greater China	\$82.89	-5.4%	71.0%	1.3% pts.	\$116.81	-7.2%				
Rest of Asia Pacific	\$134.46	3.9%	78.5%	3.0% pts.	\$171.24	-0.1%				
Asia Pacific	\$105.07	-0.5%	74.2%	2.1% pts.	\$141.58	-3.3%				
Caribbean & Latin America	\$130.13	0.4%	64.3%	-0.1% pts.	\$202.27	0.5%				
Europe	\$137.12	3.0%	73.2%	1.1% pts.	\$187.20	1.5%				
Middle East & Africa	\$120.93	2.9%	73.3%	3.3% pts.	\$164.97	-1.8%				
International - All <sup>1</sup>	\$116.88	1.1%	73.1%	1.9% pts.	\$159.92	-1.6%				
Worldwide <sup>2</sup>	\$132.59	1.5%	72.9%	1.3% pts.	\$181.94	-0.3%				

**Comparable Systemwide International Properties** 

	Three Months Ended December 31, 2019 and December 31, 2018								
	REVI	PAR	Оссі	upancy	Average D	aily Rate			
Region	2019	vs. 2018	2019	vs. 2018	2019	vs. 2018			
Greater China	\$82.55	-5.2%	70.5%	1.3% pts.	\$117.10	-6.9%			
Rest of Asia Pacific	\$133.00	4.3%	77.8%	2.8% pts.	\$170.99	0.5%			
Asia Pacific	\$107.28	0.3%	74.1%	2.0% pts.	\$144.84	-2.4%			
Caribbean & Latin America	\$99.94	0.5%	61.6%	0.1% pts.	\$162.12	0.4%			
Europe	\$119.84	2.8%	71.8%	1.3% pts.	\$166.95	1.0%			
Middle East & Africa	\$114.43	2.8%	72.3%	2.9% pts.	\$158.31	-1.4%			
International - All <sup>1</sup>	\$111.15	1.5%	71.7%	1.7% pts.	\$155.01	-0.9%			
Worldwide <sup>2</sup>	\$112.09	1.1%	70.6%	0.8% pts.	\$158.69	-0.1%			

<sup>1</sup> Includes Asia Pacific, Caribbean & Latin America, Europe, and Middle East & Africa.

<sup>2</sup> Includes North American - All and International - All.

## **Comparable Company-Operated North American Properties**

	Twelve Months Ended December 31, 2019 and December 31, 2018								
	REVPAR		Oce	cupancy	Average Daily Rate				
Brand	2019	vs. 2018	2019	vs. 2018	2019	vs. 2018			
JW Marriott	\$213.53	1.7%	78.0%	-1.1% pts.	\$273.68	3.1%			
The Ritz-Carlton	\$294.94	4.2%	75.0%	1.1% pts.	\$393.21	2.7%			
W Hotels	\$244.11	-1.9%	79.0%	-1.5% pts.	\$308.98	0.0%			
Composite North American Luxury <sup>1</sup>	\$273.33	1.8%	77.4%	0.0% pts.	\$353.26	1.8%			
Marriott Hotels	\$156.59	2.0%	76.5%	0.5% pts.	\$204.61	1.4%			
Sheraton	\$150.57	-1.2%	77.2%	0.1% pts.	\$194.98	-1.3%			
Westin	\$159.04	-0.4%	76.3%	-0.1% pts.	\$208.54	-0.4%			
Composite North American Upper Upscale <sup>2</sup>	\$153.75	1.3%	76.5%	0.4% pts.	\$200.99	0.8%			
North American Full-Service <sup>3</sup>	\$174.86	1.5%	76.7%	0.3% pts.	\$228.12	1.0%			
Courtyard	\$102.51	-1.2%	71.4%	-1.2% pts.	\$143.56	0.5%			
Residence Inn	\$127.03	0.4%	78.8%	-0.3% pts.	\$161.13	0.8%			
Composite North American Limited-Service <sup>4</sup>	\$109.15	-0.7%	73.9%	-1.0% pts.	\$147.61	0.6%			
North American - All⁵	\$153.64	1.0%	75.8%	-0.1% pts.	\$202.75	1.1%			

### **Comparable Systemwide North American Properties**

	Twelve Months Ended December 31, 2019 and December 31, 2018										
Brand	REVI	PAR	Occu	pancy	Average Daily Rate						
	2019	vs. 2018	2019	vs. 2018	2019	vs. 2018					
JW Marriott	\$202.75	1.7%	77.6%	-1.1% pts.	\$261.30	3.1%					
The Ritz-Carlton	\$293.35	4.1%	75.2%	1.1% pts.	\$390.24	2.6%					
W Hotels	\$244.11	-1.9%	79.0%	-1.5% pts.	\$308.98	0.0%					
Composite North American Luxury <sup>1</sup>	\$257.63	1.8%	77.2%	-0.1% pts.	\$333.61	1.9%					
Marriott Hotels	\$133.08	2.4%	73.1%	0.5% pts.	\$181.92	1.7%					
Sheraton	\$114.11	-0.2%	72.3%	0.0% pts.	\$157.76	-0.1%					
Westin	\$149.74	1.1%	75.5%	0.5% pts.	\$198.44	0.4%					
Composite North American Upper Upscale <sup>2</sup>	\$135.10	2.1%	73.8%	0.5% pts.	\$182.97	1.5%					
North American Full-Service <sup>3</sup>	\$147.53	2.0%	74.2%	0.4% pts.	\$198.88	1.5%					
Courtyard	\$101.62	-0.3%	72.0%	-0.6% pts.	\$141.20	0.6%					
Residence Inn	\$117.47	-0.2%	78.6%	-0.5% pts.	\$149.45	0.5%					
Fairfield by Marriott	\$82.09	-0.5%	71.0%	-0.5% pts.	\$115.59	0.2%					
Composite North American Limited-Service <sup>4</sup>	\$99.67	0.0%	73.8%	-0.4% pts.	\$135.14	0.5%					
North American - All⁵	\$119.61	1.0%	73.9%	-0.1% pts.	\$161.79	1.1%					

<sup>1</sup> Includes JW Marriott, The Ritz-Carlton, W Hotels, The Luxury Collection, St. Regis, and EDITION.

<sup>2</sup> Includes Marriott Hotels, Sheraton, Westin, Renaissance, Autograph Collection, Delta Hotels, Gaylord Hotels,

and Le Méridien. Systemwide also includes Tribute Portfolio.

<sup>3</sup> Includes Composite North American Luxury and Composite North American Upper Upscale.

<sup>4</sup> Includes Courtyard, Residence Inn, Fairfield by Marriott, SpringHill Suites, TownePlace Suites, Four Points, Aloft, Element, and AC Hotels by Marriott. Systemwide also includes Moxy.

<sup>5</sup> Includes North American Full-Service and Composite North American Limited-Service.

# **Comparable Company-Operated International Properties**

	Twelve Months Ended December 31, 2019 and December 31, 2018											
	REV	PAR	Οςςι	ipancy	Average Daily Rate							
Region	2019	vs. 2018	2019	vs. 2018	2019	vs. 2018						
Greater China	\$84.19	-0.2%	69.6%	1.7% pts.	\$121.01	-2.6%						
Rest of Asia Pacific	\$126.49	4.3%	76.2%	2.7% pts.	\$166.02	0.5%						
Asia Pacific	\$102.39	2.2%	72.4%	2.1% pts.	\$141.38	-0.8%						
Caribbean & Latin America	\$132.25	2.3%	65.1%	0.7% pts.	\$203.23	1.2%						
Europe	\$149.51	2.8%	74.7%	0.9% pts.	\$200.21	1.5%						
Middle East & Africa	\$107.20	0.0%	68.5%	2.6% pts.	\$156.43	-3.8%						
International - All <sup>1</sup>	\$116.10	2.0%	71.7%	1.8% pts.	\$161.91	-0.6%						
Worldwide <sup>2</sup>	\$134.60	1.4%	73.7%	0.9% pts.	\$182.60	0.2%						

# **Comparable Systemwide International Properties**

	Twe	Twelve Months Ended December 31, 2019 and December 31, 2018											
	REV	PAR	Οςςι	ipancy	Average Daily Rate								
Region	2019	vs. 2018	2019	vs. 2018	2019	vs. 2018							
Greater China	\$83.53	-0.1%	69.1%	1.7% pts.	\$120.94	-2.6%							
Rest of Asia Pacific	\$125.26	4.1%	75.6%	2.4% pts.	\$165.72	0.8%							
Asia Pacific	\$103.98	2.4%	72.3%	2.1% pts.	\$143.90	-0.6%							
Caribbean & Latin America	\$102.62	2.1%	62.7%	0.1% pts.	\$163.57	2.0%							
Europe	\$130.75	2.7%	73.3%	0.8% pts.	\$178.26	1.5%							
Middle East & Africa	\$101.79	0.1%	67.9%	2.3% pts.	\$149.88	-3.2%							
International - All <sup>1</sup>	\$111.51	2.2%	70.9%	1.5% pts.	\$157.31	0.0%							
Worldwide <sup>2</sup>	\$117.30	1.3%	73.1%	0.4% pts.	\$160.55	0.8%							

<sup>1</sup> Includes Asia Pacific, Caribbean & Latin America, Europe, and Middle East & Africa.

<sup>2</sup> Includes North American - All and International - All.

## MARRIOTT INTERNATIONAL, INC. NON-GAAP FINANCIAL MEASURES ADJUSTED EBITDA

(\$ in millions)

	Fiscal Year 2019									
	First Quarter		Second Quarter		Third Quarter		Fourth Quarter			Total
Net income, as reported	\$	375	\$	232	\$	387	\$	279	\$	1,273
Cost reimbursement revenue		(3,756)		(3,903)		(3,952)		(3,988)		(15,599)
Reimbursed expenses		3,892		4,107		4,070		4,370		16,439
Interest expense		97		102		100		95		394
Interest expense from unconsolidated joint ventures		2		1		3		2		8
Tax provision		57		82		140		47		326
Depreciation and amortization		54		56		52		179		341
Contract investment amortization		14		15		16		17		62
Depreciation classified in reimbursed expenses		30		29		33		29		121
Depreciation and amortization from unconsolidated joint ventures		7		8		5		9		29
Share-based compensation		40		50		47		49		186
Gain on asset dispositions		-		-		(9)		(134)		(143)
Merger-related costs and charges (credits)		9		173		9		(53)		138
Adjusted EBITDA **	\$	821	\$	952	\$	901	\$	901	\$	3,575
Increase over 2018 Adjusted EBITDA **		7%		1%		0%		4%		3%

	Fiscal Year 2018 <sup>1</sup>									
	First Quarter		Second Quarter		Third Quarter		Fourth Quarter			Total
Net income, as reported	\$	420	\$	667	\$	503	\$	317	\$	1,907
Cost reimbursement revenue		(3,776)		(4,048)		(3,735)		(3,984)		(15,543)
Reimbursed expenses		3,808		3,964		3,855		4,151		15,778
Interest expense		75		85		86		94		340
Interest expense from unconsolidated joint ventures		2		3		2		3		10
Tax provision		112		207		91		28		438
Depreciation and amortization		54		58		52		62		226
Contract investment amortization		18		13		13		14		58
Depreciation classified in reimbursed expenses		33		34		39		41		147
Depreciation and amortization from unconsolidated joint ventures		10		10		10		10		40
Share-based compensation		38		47		43		43		171
Gain on asset dispositions		(58)		(109)		(16)		(6)		(189)
Gain on investees' property sales		-		(10)		(55)		-		(65)
Merger-related costs and charges		34		18		12		91		155
Adjusted EBITDA **	\$	770	\$	939	\$	900	\$	864	\$	3,473

\*\* Denotes non-GAAP financial measures. See pages A-14 and A-15 for information about our reasons for providing these alternative financial measures and the limitations on their use.

<sup>1</sup> Reflects revised information for our 2018 first, second, and third quarters as presented in our 2018 Annual Report on Form 10-K.

# MARRIOTT INTERNATIONAL, INC. NON-GAAP FINANCIAL MEASURES ADJUSTED EBITDA FORECAST FIRST QUARTER 2020

(\$ in millions)

		Ra	nge			
		Estin First Qua	nated	٥	Eirct Ou	arter 2019 **
Net income excluding certain items <sup>1</sup>		\$ 481		491	11151 QL	
Interest expense	φ	90	\$	90		
Interest expense from unconsolidated joint ventures		-		-		
Tax provision		126		130		
Depreciation and amortization		53		53		
Contract investment amortization		18		18		
Depreciation classified in reimbursed expenses		30		30		
Depreciation and amortization from unconsolidated joint ventures		10		10		
Share-based compensation		45		45		
Adjusted EBITDA **	\$	853	\$	867	\$	821
Increase over 2019 Adjusted EBITDA **		4%		6%		

\*\* Denotes non-GAAP financial measures. See pages A-14 and A-15 for information about our reasons for providing these alternative financial measures and the limitations on their use.

<sup>1</sup> Guidance excludes impact from the Coronavirus outbreak, cost reimbursement revenue, reimbursed expenses, and merger-related costs and charges, which the company cannot accurately forecast and which may be significant, except for depreciation classified in reimbursed expenses, which is included in the caption "Depreciation classified in reimbursed expenses" above. Guidance does not reflect any additional asset sales that may occur during the year.

# MARRIOTT INTERNATIONAL, INC. NON-GAAP FINANCIAL MEASURES ADJUSTED EBITDA FORECAST FULL YEAR 2020

(\$ in millions)

	 Ra	nge			
		nated	_		
	 Full Ye	ar 2020	Fu	II Year 2019 **	
Net income excluding certain items <sup>1</sup>	\$ 2,041	\$	2,117		
Interest expense	385		385		
Interest expense from unconsolidated joint ventures	5		5		
Tax provision	619		643		
Depreciation and amortization	225		225		
Contract investment amortization	75		75		
Depreciation classified in reimbursed expenses	125		125		
Depreciation and amortization from unconsolidated joint ventures	30		30		
Share-based compensation	 195		195		
Adjusted EBITDA **	\$ 3,700	\$	3,800	\$	3,575
Increase over 2019 Adjusted EBITDA **	3%		6%		

\*\* Denotes non-GAAP financial measures. See pages A-14 and A-15 for information about our reasons for providing these alternative financial measures and the limitations on their use.

<sup>1</sup> Guidance excludes impact from the Coronavirus outbreak, cost reimbursement revenue, reimbursed expenses, and merger-related costs and charges, which the company cannot accurately forecast and which may be significant, except for depreciation classified in reimbursed expenses, which is included in the caption "Depreciation classified in reimbursed expenses" above. Guidance does not reflect any additional asset sales that may occur during the year.

## MARRIOTT INTERNATIONAL, INC. EXPLANATION OF NON-GAAP FINANCIAL AND PERFORMANCE MEASURES

In our press release and schedules, and on the related conference call, we report certain financial measures that are not required by, or presented in accordance with, United States generally accepted accounting principles ("GAAP"). We discuss management's reasons for reporting these non-GAAP measures below, and the press release schedules reconcile the most directly comparable GAAP measure to each non-GAAP measure that we refer to. Although management evaluates and presents these non-GAAP measures for the reasons described below, please be aware that these non-GAAP measures have limitations and should not be considered in isolation or as a substitute for revenue, operating income, net income, earnings per share or any other comparable operating measures prescribed by GAAP. In addition, we may calculate and/or present these non-GAAP measures differently than measures with the same or similar names that other companies report, and as a result, the non-GAAP measures we report may not be comparable to those reported by others.

Adjusted Operating Income and Adjusted Operating Income Margin. Adjusted operating income and Adjusted operating income margin exclude cost reimbursement revenue, reimbursed expenses, and merger-related costs and charges (credits). Adjusted operating income margin reflects Adjusted operating income divided by Adjusted total revenues. We believe that these are meaningful metrics because they allow for period-over-period comparisons of our ongoing operations before these items and for the reasons further described below.

Adjusted Net Income and Adjusted Diluted EPS. Adjusted net income and Adjusted diluted EPS reflect our net income and diluted earnings per share excluding the impact of cost reimbursement revenue, reimbursed expenses, merger-related costs and charges (credits), the gain on the sale of our ownership interest in Avendra, and the income tax effect of these adjustments, as well as the impact of the U.S. Tax Cuts and Jobs Act of 2017. We calculate the income tax effect of the adjustments using an estimated tax rate applicable to each adjustment. We have also presented Adjusted Net Income and Adjusted Diluted EPS excluding the impact of asset impairments, gains on asset dispositions, gains on investee's property sales, and the income tax effect of these adjustments. We believe that these measures are meaningful indicators of our performance because they allow for period-over-period comparisons of our our ongoing operations before these items and for the reasons further described below.

Adjusted Earnings Before Interest Expense, Taxes, Depreciation and Amortization ("Adjusted EBITDA"). Adjusted EBITDA reflects net income excluding the impact of the following items: cost reimbursement revenue and reimbursed expenses, interest expense, depreciation (including depreciation classified in "Reimbursed expenses," as discussed below), amortization, and provision for income taxes, merger-related costs and charges (credits), and share-based compensation expense for all periods presented. When applicable, Adjusted EBITDA also excludes gains and losses on asset dispositions made by us or by our joint venture investees.

In our presentations of Adjusted operating income and Adjusted operating income margin, Adjusted net income, Adjusted diluted EPS, and Adjusted EBITDA, we exclude transaction and transition costs associated with the Starwood merger, which we record in the "Merger-related costs and charges" caption of our Income Statements, to allow for period-over period comparisons of our ongoing operations before the impact of these items. We exclude cost reimbursement revenue and reimbursed expenses, which relate to property-level and centralized programs and services that we operate for the benefit of our hotel owners. We do not operate these programs and services from our hotel owners, we do not seek a mark-up. For property-level services, our owners typically reimburse us at the same time that we incur expenses. However, for centralized programs and services, our owners may reimburse us before or after we incur expenses, causing timing differences between the costs we incur and the related reimbursement from hotel owners in our operating and net income. Over the long term, these programs and services are not designed to impact our economics, either positively or negatively. Because we do not retain any such profits or losses over time, we exclude the net impact when evaluating period-over-period changes in our operating results.

We believe that Adjusted EBITDA is a meaningful indicator of our operating performance because it permits period-over-period comparisons of our ongoing operations before these items and facilitates our comparison of results before these items with results from other lodging companies. We use Adjusted EBITDA to evaluate companies because it excludes certain items that can vary widely across different industries or among companies within the same industry. For example, interest expense can be dependent on a company's capital structure, debt levels, and credit ratings. Accordingly, the impact of interest expense on earnings can vary significantly among companies. The tax positions of companies can also vary because of their differing abilities to take advantage of tax benefits and because of the tax policies of the jurisdictions in which they operate. As a result, effective tax rates and provisions for income taxes can vary considerably among companies. Our Adjusted EBITDA also excludes depreciation and amortization expense which we report under "Depreciation, amortization, and other" as well as depreciation classified in "Reimbursed expenses" and "Contract investment amortization" in our Consolidated Statements of Income (our "Income Statements"), because companies utilize productive assets of different ages and use different methods of both acquiring and depreciating productive assets. Depreciation classified in "Reimbursed expenses" reflects depreciation of Marriott-owned assets, for which we receive cash from owners to reimburse the company for its investments made for the benefit of the system. These differences can result in considerable variability in the relative costs of productive assets and the depreciation and amortization expense among companies. We exclude share-based compensation expense in all periods presented to address the considerable variability among companies in recording compensation expense because companies use share-based payment awards differently, both in the type and quantity of awards granted.

# MARRIOTT INTERNATIONAL, INC. EXPLANATION OF NON-GAAP FINANCIAL AND PERFORMANCE MEASURES

**RevPAR.** In addition to the foregoing non-GAAP financial measures, we present Revenue per Available Room ("RevPAR") as a performance measure. We believe RevPAR is a meaningful indicator of our performance because it measures the period-over-period change in room revenues for comparable properties. RevPAR relates to property level revenue and may not be comparable to similarly titled measures, such as revenues, and should not be viewed as necessarily correlating with our fee revenue. We calculate RevPAR by dividing room sales (recorded in local currency) for comparable properties by room nights available for the period. We present growth in comparative RevPAR on a constant dollar basis, which we calculate by applying exchange rates for the current period to each period presented. We believe constant dollar analysis provides valuable information regarding our properties' performance as it removes currency fluctuations from the presentation of such results.