

**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION**  
Washington, D.C. 20549

---

**FORM 8-K**

**CURRENT REPORT**

Pursuant to Section 13 or 15(d) of  
The Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): November 11, 2003

**MARRIOTT INTERNATIONAL, INC.**

(Exact name of registrant as specified in its charter)

Delaware  
(State of incorporation)

1-13881  
(Commission File No.)

52-2055918  
(IRS Employer Identification No.)

10400 Fernwood Road, Bethesda, Maryland 20817  
(Address of principal executive offices, including Zip Code)

Registrant's telephone number, including area code: (301) 380-3000



November 11, 2003

# Security Analyst Meeting



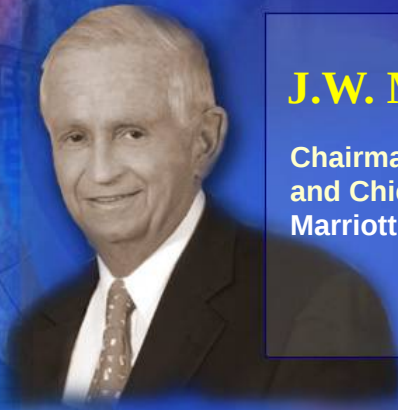
The following presentations contain "forward-looking statements" within the meaning of federal securities laws, including estimates of REVPAR, profit margins, earnings and the number of lodging properties to be added in future years; expected investment spending; anticipated results from synthetic fuel operations; and similar statements concerning future events and expectations that are not historical facts. We caution you that these statements are not guarantees of future performance and are subject to numerous risks and uncertainties, including whether early indications of an economic recovery will continue; supply and demand changes for hotel rooms, vacation ownership intervals, and corporate housing; competitive conditions in the lodging industry; relationships with clients and property owners; the availability of capital to finance growth and owner refurbishment of existing hotels; the impact of recent privacy initiatives on our marketing of timeshares and other products; and the risk that the Internal Revenue Service may not issue a satisfactory private letter ruling in connection with the sale of the interest in our synthetic fuel business or reject any of the tax credits produced; any of which could cause actual results to differ materially from those expressed in or implied by the following. You can find more detailed information about these and other risks and uncertainties in our periodic filings with the SEC. These statements are made as of November 11, 2003, and we undertake no obligation to publicly update or revise any forward-looking statement, whether as a result of new information, future events or otherwise.

These presentations also include certain non-GAAP financial measures as defined by SEC rules. As required by SEC rules, we have provided a reconciliation of those measures to the most directly comparable GAAP measures at the end of the presentations and which is also available on our investor relations website at [www.marriott.com/investor](http://www.marriott.com/investor) and clicking on "Reconciliations Required by Sarbanes Oxley."



## **Arne M. Sorenson**

Executive Vice President  
Chief Financial Officer  
and President - Continental  
European Lodging  
Marriott International, Inc.



## **J.W. Marriott, Jr.**

Chairman of the Board  
and Chief Executive Officer  
Marriott International, Inc.



**Michael E. Jannini**

Executive Vice President  
Lodging Brand Management  
Marriott International, Inc.

# Marriott Lodging

2600+ Properties

18 Lodging Brands

Distribution Channel Mastery

First Choice Brand Preference

Broadest Portfolio

69 Countries

#1 Web Site

Largest Frequency Program

Deep Hospitality Culture

Premium Market Share

Largest Hotel Management Company



# Marriott Leadership

Operational  
Excellence

Loyalty

Experience

1995

2000

2005

2010

# Operational Excellence

Balanced Scorecard

Quality Assurance

Brand Standards

At Your Service

Sleep Well Bed

High Speed Internet Access

# Loyalty



# Experience

Experience

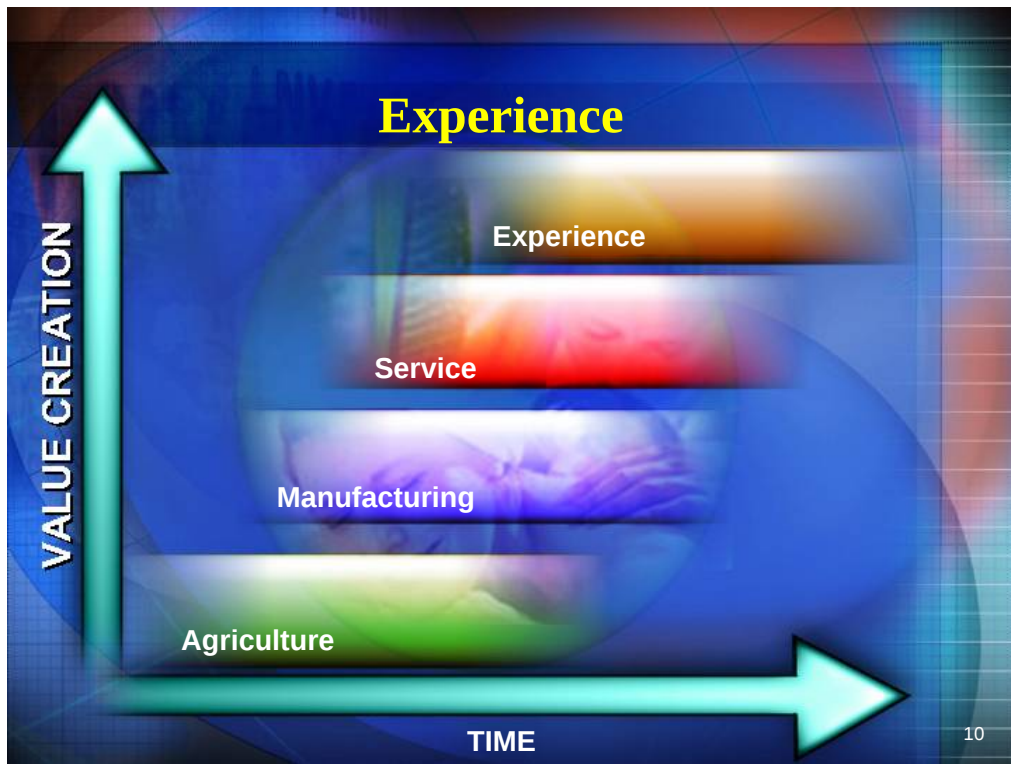
Service

Manufacturing

Agriculture

TIME

VALUE CREATION



# FULL Service

- High Room Rates
  - High REVPAR Premiums
- High Value Travelers
- More Complex
  - Defensible
- Competence Requirements
- High Profit Margins
- System Obligations
- Well Differentiated
- Asset Appreciation





**Simon F. Cooper**

President and  
Chief Operating Officer  
The Ritz-Carlton  
Hotel Company, L.L.C.

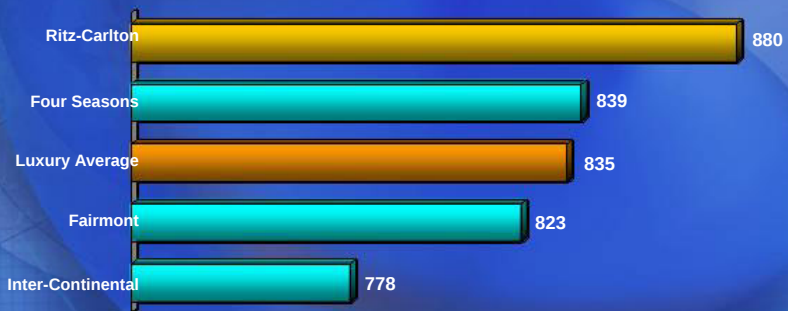
# The Ritz-Carlton Hotel Company

Security Analyst  
Meeting  
November, 2003



## Best in Class Service

J.D. Power Satisfaction Scores



Source: 2003 J.D. Power

## Effects of Stay Elements on Ritz-Carlton Loyalty Logistic Regression for Resort Hotels

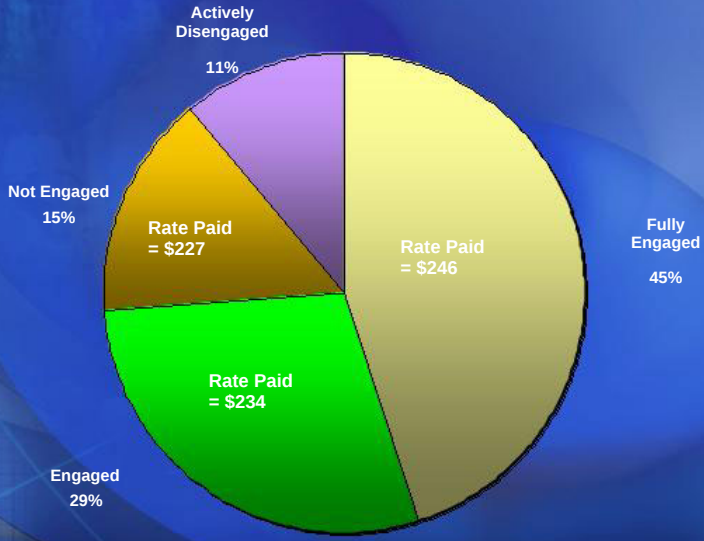
Very Satisfied

Odds Ratio

Feeling Wanted As Guest	18.5	→
Provided Sense of Well-Being	17.9	→
Staff Genuinely Cares For You	12.4	→
Feel As If Guest In RC Home	10.6	→
Ability of Staff to Anticipate Needs	7.8	→
Cleanliness of Hotel	7.3	→

Ritz –  
Carlton  
Loyalty

# Customer Engagement Levels



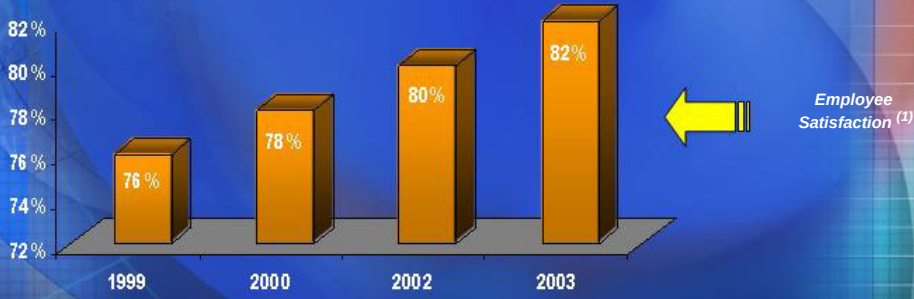
# Employee Satisfaction

Recognition



"Best Employer in Asia" (by the Asian Wall Street Journal):

- #1 The Portman Ritz-Carlton, Shanghai (#1 in China – second consecutive win)
- #3 The Ritz-Carlton Millenia Singapore (#2 in Singapore)
- #8 The Ritz-Carlton Hong Kong (#1 in Hong Kong)

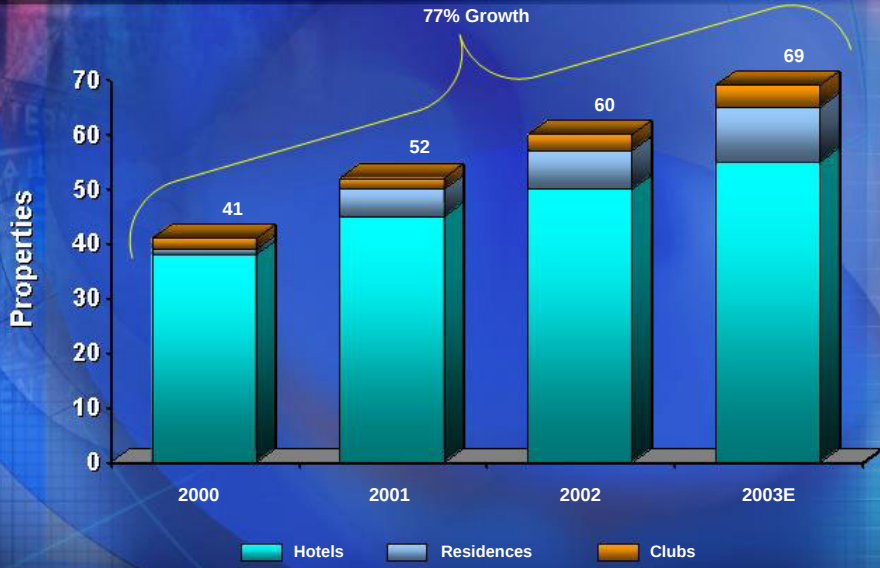


Employee Satisfaction <sup>(1)</sup>



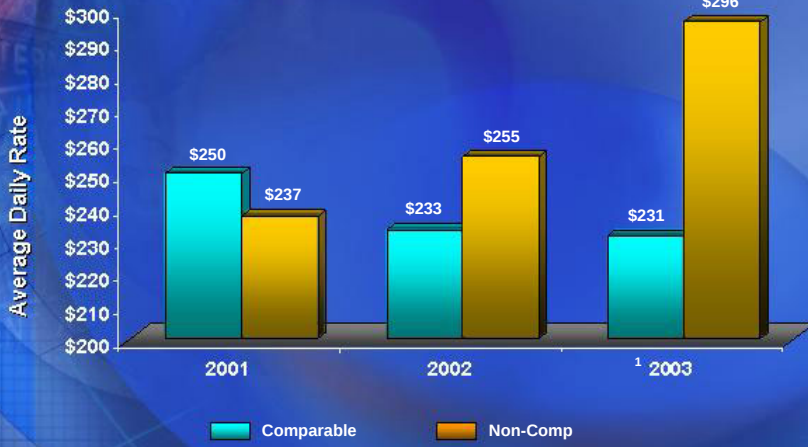
(1) "Satisfaction with Ritz-Carlton Hotel Company" from the Global Employee Satisfaction Survey.

# Worldwide Distribution



# Average Rates

Ritz-Carlton Domestic Hotels



<sup>1</sup>2003 estimate as of 10/8/03

# Average Cost per Key

## Existing Hotels

## New Development

Investment  
per Room

Number  
of Rooms

\$276K

408

Investment  
per Room

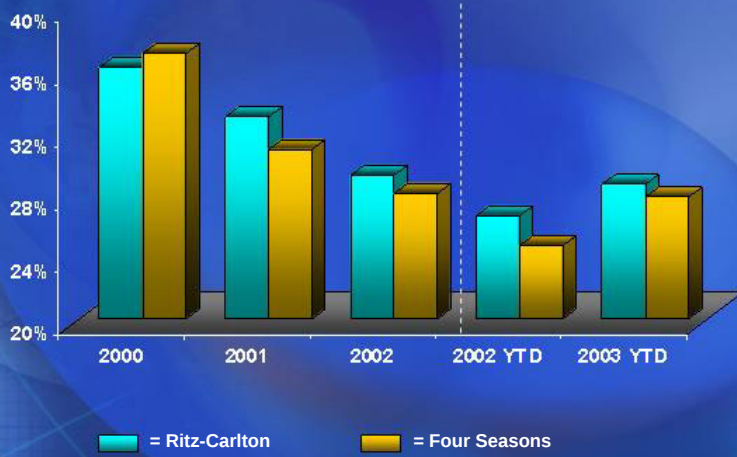
Number  
of Rooms

\$391K

302

## Comparison to Four Seasons

U.S. Comparable House Profit Margin











**Sid S. Yu**

Senior Vice President  
Brand Management  
Marriott International, Inc.

# New Heights

Marriott  
Hotels & Resorts



Renaissance  
Hotels & Resorts



## Marriott...Culture of Change

*“Companies that don’t risk anything will inevitably find themselves falling behind.”*

*You can lead change or it can lead you.*

*The key is to manage risk productively.”*

J.W. Marriott, Jr.

# Takeaways

## Business Clarity

*... attract more consumers*

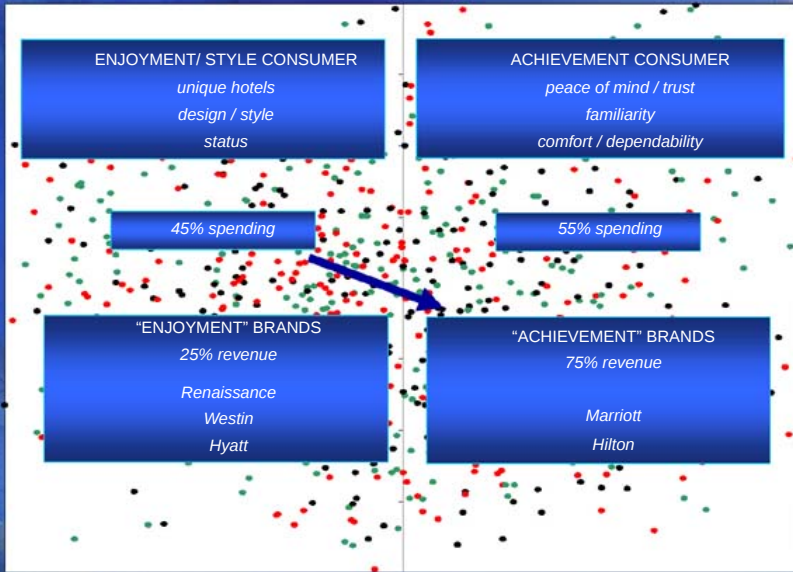
*... complementary values*

## Winning Brands

*... shining star & getting brighter*

*... emerging star*

# Business Clarity - - Consumer Needs



## Business Clarity - Complementary Value

Enjoyment Oriented

Achievement Oriented

**RENAISSANCE  
Hotels & Resorts**

*> 50% did not use Marriott*

**MARRIOTT  
Hotels & Resorts**

*> 70 % did not use RHR*

NEW CONSUMERS ... NOT CANNIBALIZATION

CROSS SELL UPSIDE

BUSINESS SYNERGIES

CONSUMER DIFFERENTIATION



## Winning Brands



# Marriott Hotels & Resorts

Baltimore Waterfront

## DEPARTURE POINT

...50 Years of Leadership

...Knowledge Leader

#1 Preference – Consumers

#1 Preference - Meeting  
Planners

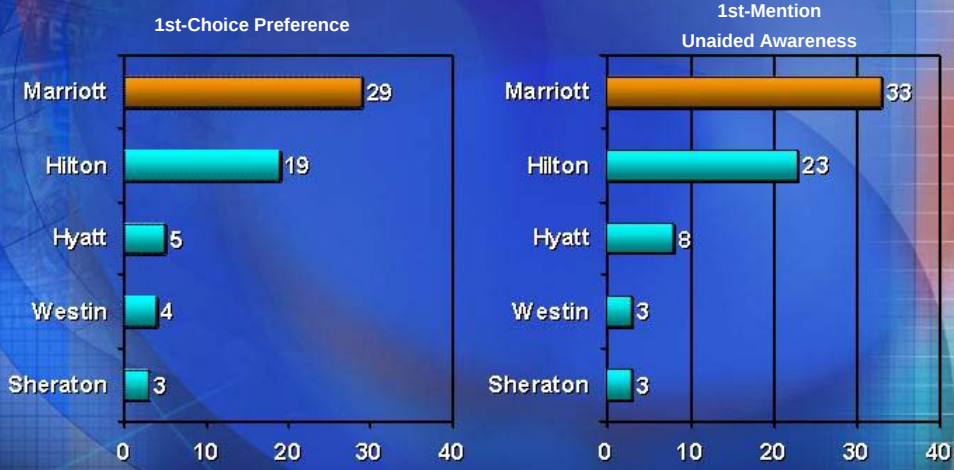
#1 Preference - Owners

REVPAR Premium

# 1 Distribution

# #1 Preference Leader - Consumers

(2003 Global Brand Tracking Study)



# #1 Meeting Planner Preference

(2002 Meeting Planner Satisfaction)

	MHR	RHR	Hyatt	Hilton	Sheraton
Penetration (U.S.)	#1	—	—	—	—
Penetration (Int'l)	#1	↑	↓	—	—
1st Choice Preference	#1	—	↓	—	—
Provide Best Value	#1	↑	—	—	—
Provide Best Meeting Services	—	↑	#1	↑	↑
Effective Promotion of Meeting Services	#1	↑	—	—	↑

**Scale:**

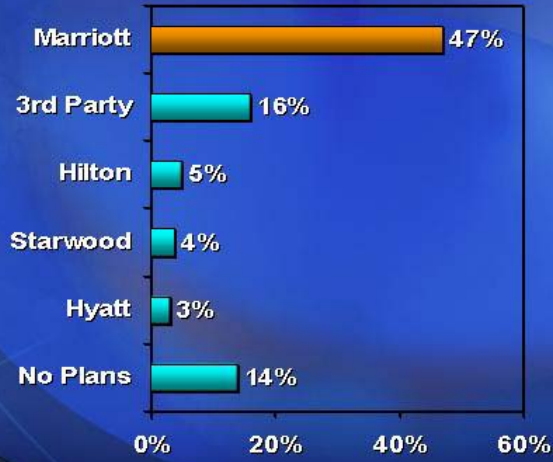
↑ = Significant Improvement      ↓ = Significant Decline

— = No change since 2001

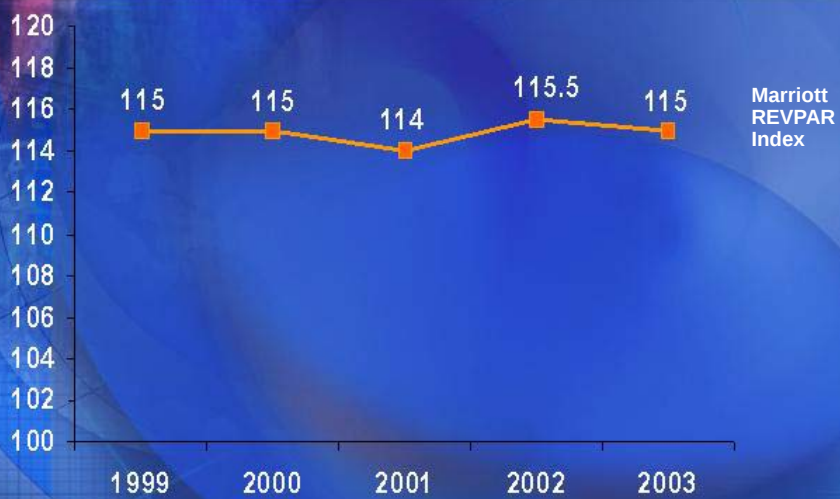
# #1 Preference Leader - Owners

Marriott #1 Among Owners As Managers for Future Hotels  
(2003 Owner & Franchise Satisfaction Study)

What Manager would Owner Choose Tomorrow for Future Hotels?



## Consistent REVPAR Index Leader



REVPAR (Revenue per available room) index is for September 2003 YTD, for total comparable U.S. hotels; data from Smith Travel

# Next 50 Years of Leadership

Park Lane, UK

## DESTINATION

*Take Industry Leadership to  
New Heights*

...Keep Brand Fresh

...Take Knowledge  
to New Heights

...Further Expand & Grow

## Keep Brand Fresh

*range of familiarity*

*warm & rich*

*Emphasize  
Modern & Classic Sophistication*

*progressive  
residence*



## Keep Brand Fresh

### MODERN COMFORTS

... amenities

... food & beverage

... consumer technology

## Take Knowledge Leadership to New Heights

... expand definition of  
service & relationships

... expand definition of  
meeting excellence

## Expand Marriott - Geography

	<u>5 YR CAGR</u>	<u>% of Brand</u>	<u>% Pipeline*</u>
North America	+3%	72%	42%
International	+14%	28%	58%
Marriott Brand	+6%	100%	100%

\* Rooms as of third quarter 2003, except for Pipeline, which is measured in units

# Expand Marriott – Primary Locations

## DOWNTOWN

18% of Brand pipeline

## CONVENTIONS

26% of Brand pipeline

Seattle Marriott Waterfront



# Expand Marriott – Line Extensions

JW MARRIOTT

4% of Brand pipeline

RESORTS

29% of Brand pipeline



## Drive Pricing Upside ... Line Extensions / Primary Locations

### 2003 Average Daily Rate\*

JW Marriott	\$176
Resorts	\$165
Conventions	\$158
Other Marriott Hotels	\$120

\*Estimated 2003, United States

# Expanding The Leadership

Marriott  
Miami South Beach

"# 1  
By Wide Margin"

JW Marriott  
Orlando Grande Lakes

... Business Week  
October 2003

# This Is Renaissance

stay

RENAISSANCE  
HOTELS RESORTS SUITES

{ November 21, 2000. The day business and pleasure merged. }

interesting



## This Is Renaissance

\$2 billion  
systemwide  
sales

126 hotels

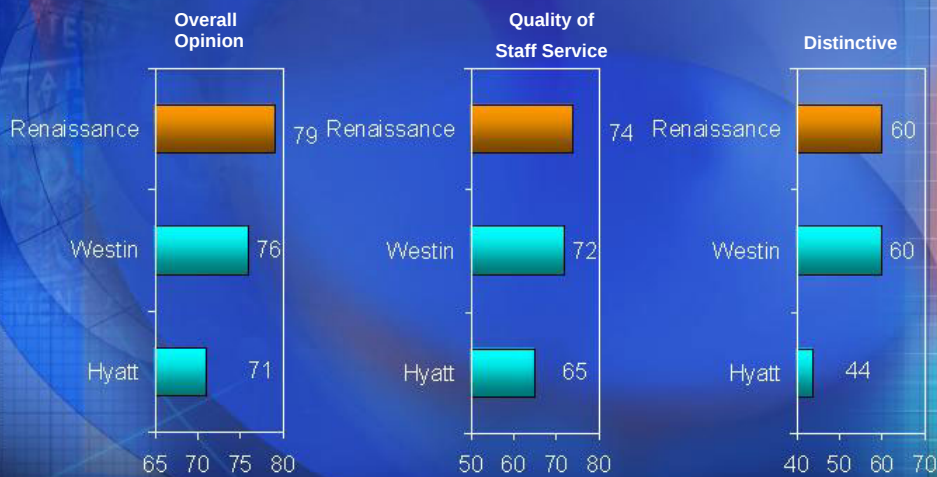
104% REVPAR  
index

Strong guest  
satisfaction



# Strong Guest Satisfaction

Among users, RHR leads over other Enjoyment brands ...  
for Overall Opinion of Brands, Quality of Staff Service, and Distinctive.



# Strong Guest Satisfaction

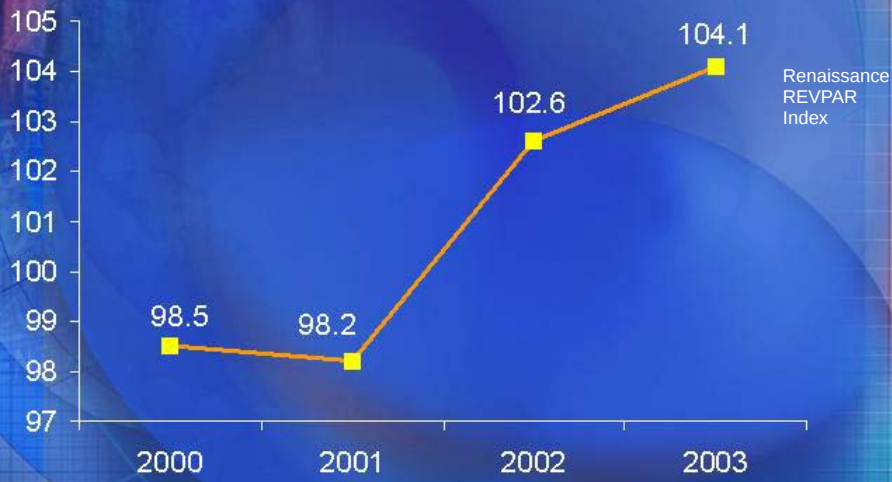
Renaissance  
Top Upper Upscale Brand  
Consumer Reports

Renaissance  
#2 Upper Upscale Brand  
JD Power

Top 5 Brands  
Zagats



## Renaissance REVPAR Index



Note: 2003 REVPAR Index for total comparable U.S. properties through September



# Three Pillars

*savvy service*

*expressive design*

*street f & b*

# Priorities For 2004 ... Beyond

#2 REVPAR Index Leader

3 Pillars

Quality Growth



# Renaissance Arts Hotel





# Renaissance Hollywood



# London Chancery Court



# Renaissance Clubsport



## **2003 Zagats Survey Renaissance Hotels & Resorts**

*“Rapid expansion, well – liked, high – end  
brand from Marriott*

*Pleasantly surprised ... well appointed  
room, conference facilities & dependable,  
personal services*

*This chain gives a lot ...”*

# Takeaways

## Business Clarity

*... attract more consumers*

*... complementary values*

## Winning Brands

*... shining star &  
getting brighter*

*... emerging star*



## Brand Strategy Q&A



**Simon F. Cooper**

President and  
Chief Operating Officer  
The Ritz-Carlton Hotel  
Company, L.L.C.



**Michael E. Jannini**

Executive Vice President  
Lodging Brand Management



**Sid S. Yu**

Senior Vice President  
Brand Management

Moderator: **Leeny K. Oberg**  
Vice President  
Investor Relations







**Amy C. McPherson**

Senior Vice President  
Global Revenue Management  
Marriott International, Inc.

**Global Rate  
Integrity & Single  
Image Inventory**

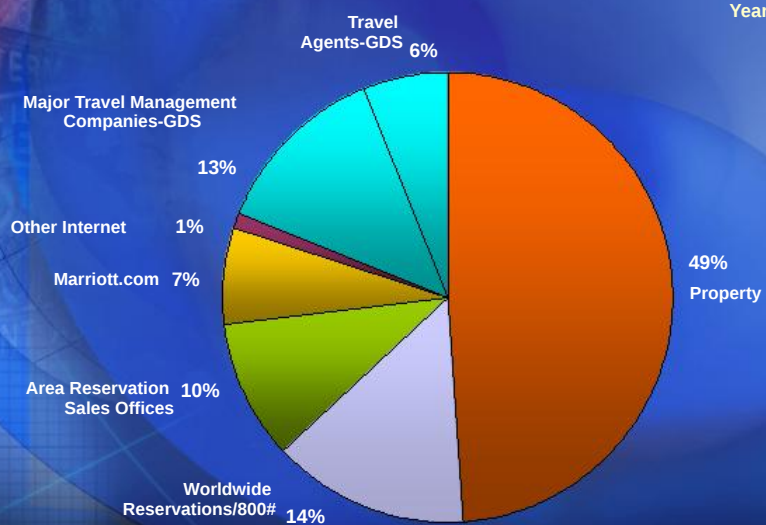


## Why & Why Now...

- Changing and Complex Business Environment
- Eroding Customer Confidence in Rates
- Inadequate Industry Response

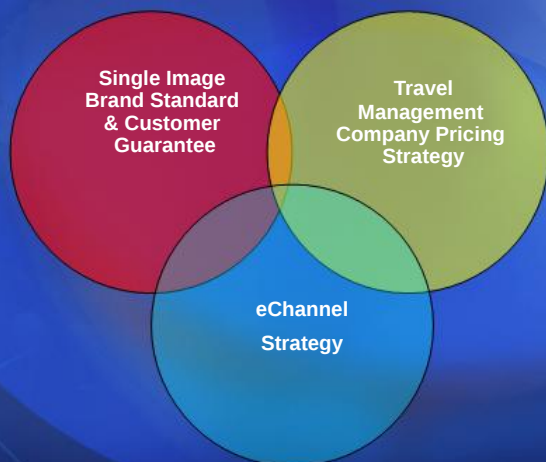
# Sources of Roomnights

Roomnights by Channel  
All Marriott Brands Worldwide  
Year To Date 2003



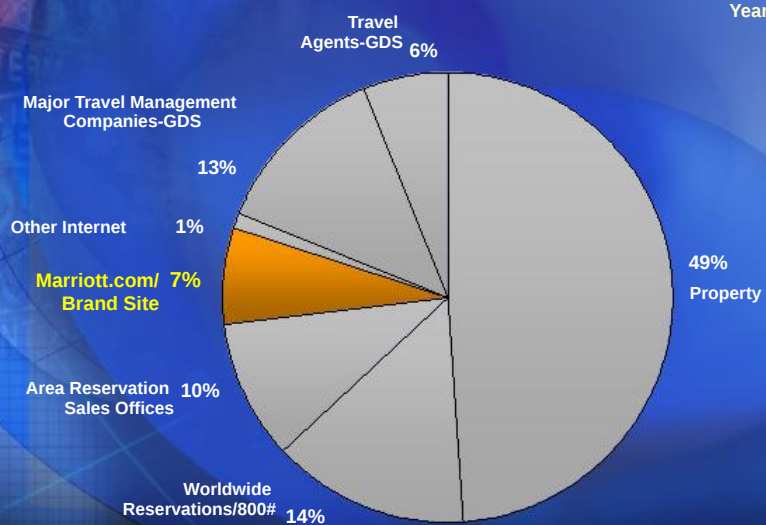
## Our Vision...

Global Rate Integrity and Single Image Inventory  
Across All Channels



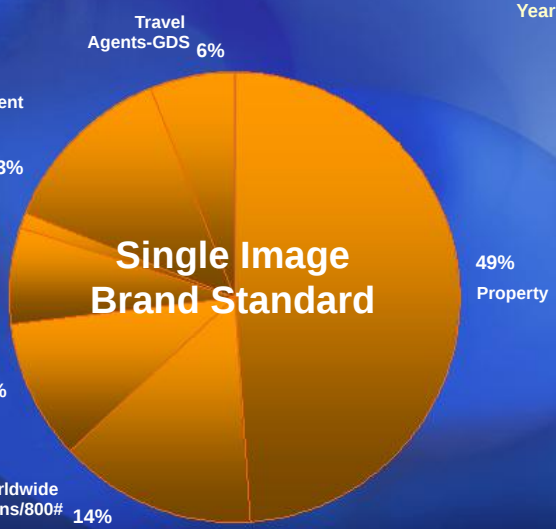
# Sources of Roomnights

Roomnights by Channel  
All Marriott Brands Worldwide  
Year To Date 2003



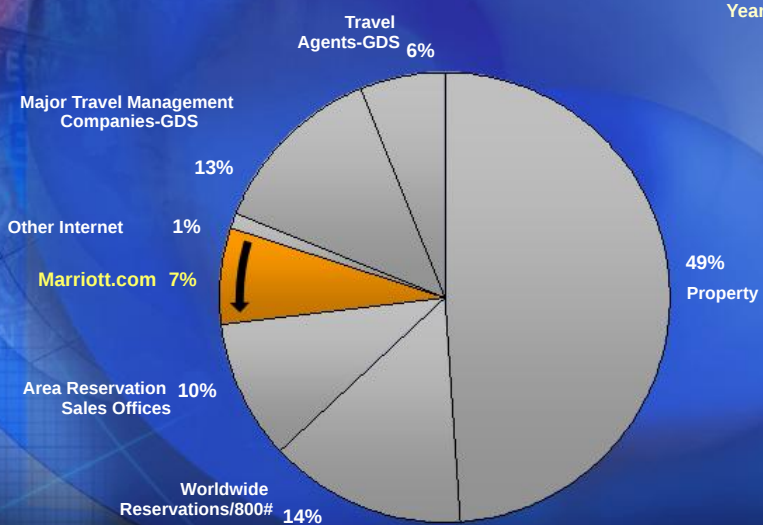
# Sources of Roomnights

Roomnights by Channel  
All Marriott Brands Worldwide  
Year To Date 2003



# Sources of Roomnights

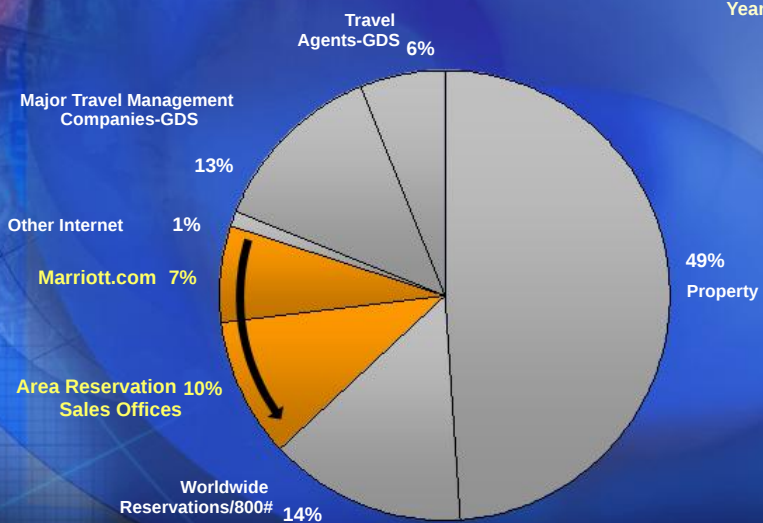
Roomnights by Channel  
All Marriott Brands Worldwide  
Year To Date 2003





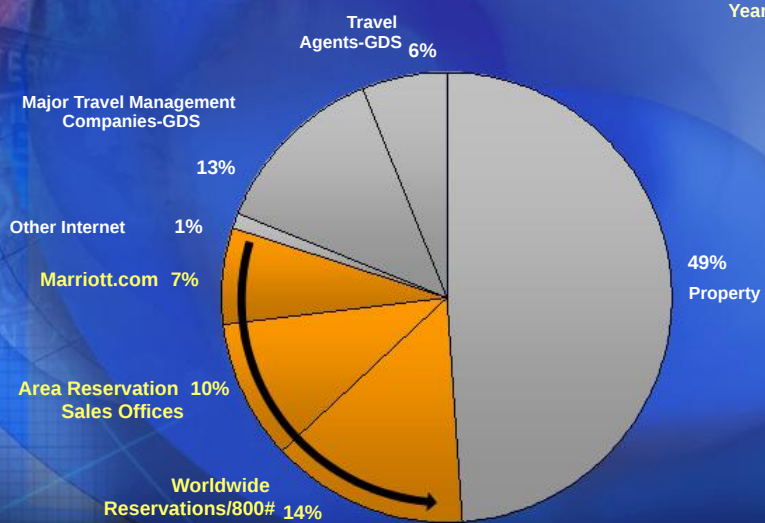
# Sources of Roomnights

Roomnights by Channel  
All Marriott Brands Worldwide  
Year To Date 2003



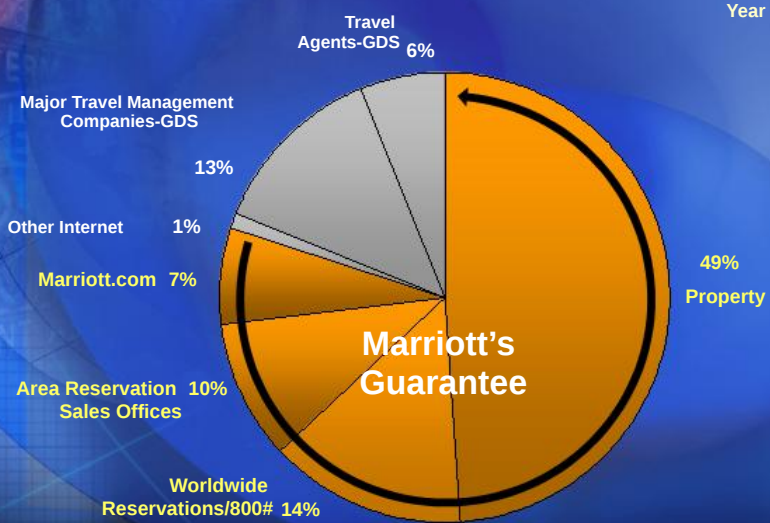
# Sources of Roomnights

Roomnights by Channel  
All Marriott Brands Worldwide  
Year To Date 2003



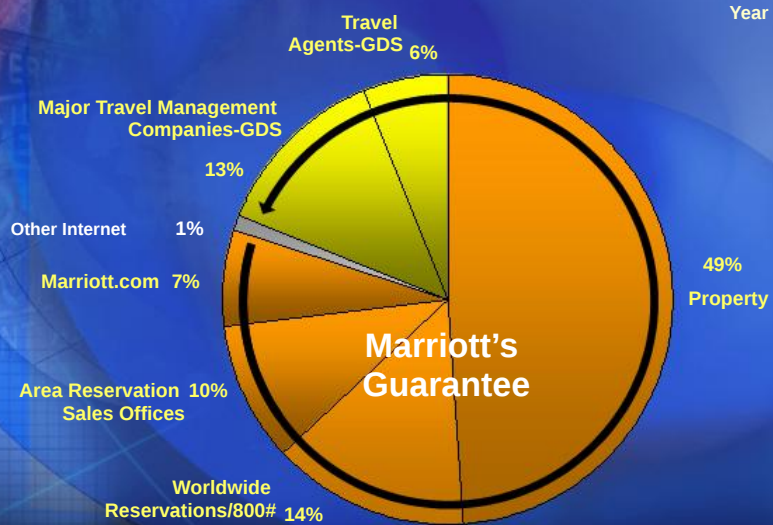
# Sources of Roomnights

Roomnights by Channel  
All Marriott Brands Worldwide  
Year To Date 2003



# Sources of Roomnights

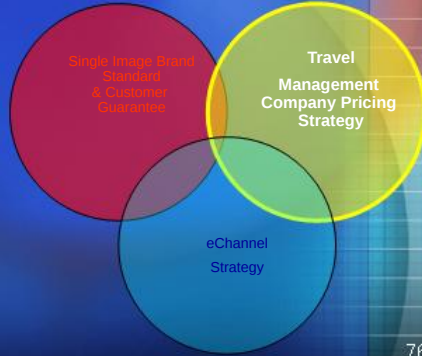
Roomnights by Channel  
All Marriott Brands Worldwide  
Year To Date 2003



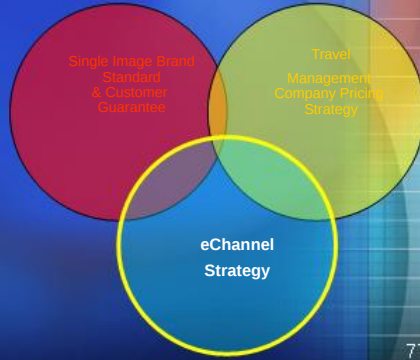
- Mandates single image inventory standard
- “Sells the way the customer wants to buy”
- Strengthens customer confidence and trust
- Enhances competitive advantage



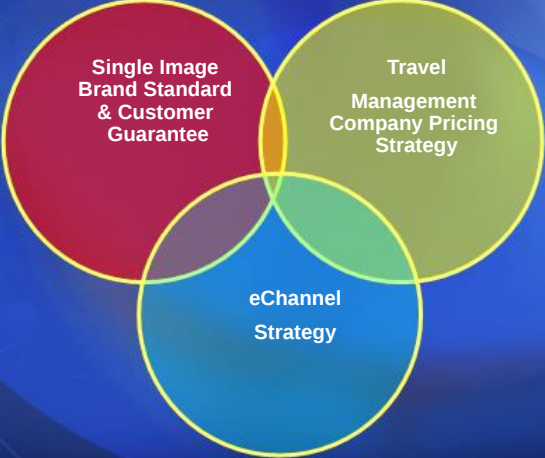
- Enables *Marriott's Look No Further Best Rate Guarantee*
- Strengthens relationship and fosters travel program compliance
- Drives incremental revenue/profit
- Enhances status as a preferred supplier



- Enables *Marriott's Look No Further Best Rate Guarantee*
- Drives incremental revenue
- Provides additional distribution of rates
- "Sells the way the customer wants to buy"



**Global Rate Integrity and Single Image Inventory  
Across All Channels**









## **Bruce W. Wolff**

Senior Vice President  
Distribution Sales and Strategy  
Marriott International, Inc.

## Internet/Marriott.com

- Opportunities
  - Marketer's dream
  - Strengthens customer relationships
  - Powerful sales channel
  - Supports other Marriott International needs

## Internet Concerns . . . . .

- Price transparency
  - Good for consumer

### What are we doing?

- Marriott's rational pricing
- *Marriott's Look No Further Best Rate Guarantee*

## Internet Concerns . . . . .

- **Commoditization**

- Marriott product is not a commodity
- Buying patterns demonstrate lodging not commoditized
- Information supports superior products

- What are we doing?**

- Focus on brand equity
  - product, pricing, promotion, sales efforts
- Enhance Marriott.com
- Support customer buying patterns
  - reservations, Marriott.com, travel agents

## Internet Concerns . . . . .

- Expensive intermediaries appearing
  - Rate integrity
  - Inventory integrity
  - Cost

### What are we doing?

- Enhance all channels, particularly Marriott.com
- Travelweb
- Best Rate Guarantee
- Win-Win deals with e-intermediaries





**Rita M. Cuddihy**

Senior Vice President  
Marketing  
Marriott International, Inc.



## Marriott Rewards

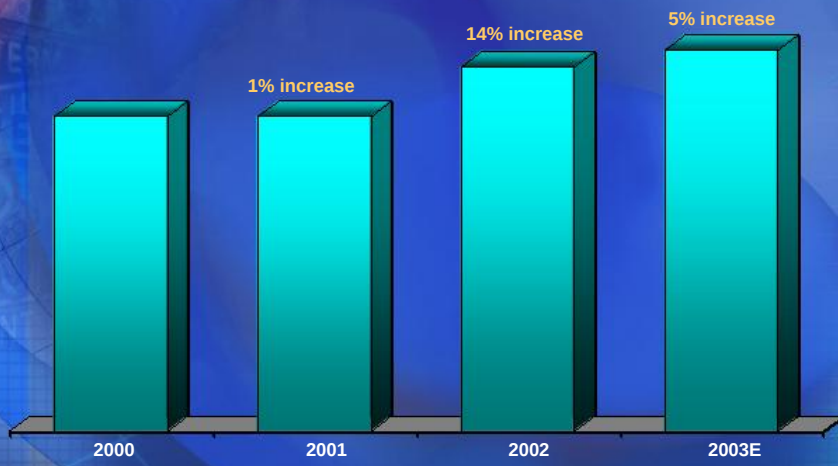
- The world's longest running and most popular loyalty program
- Over 19 million members
- Recent accolades – top hotel loyalty program
  - \_ Business Week
  - \_ Business Travelers Magazine
- 7<sup>th</sup> consecutive year

## Marriott Rewards Members are Loyal to the Brand

% of Trip Share Given to Marriott Brands

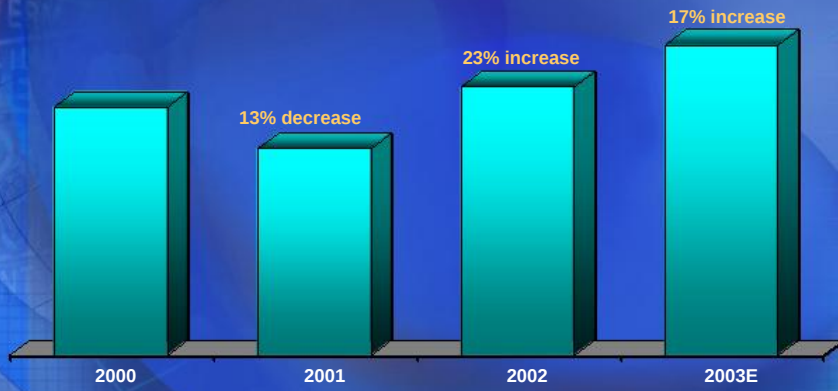


## Marriott Rewards Active Members Continue to Grow...



Active members have made a paid stay within the past 12 months.

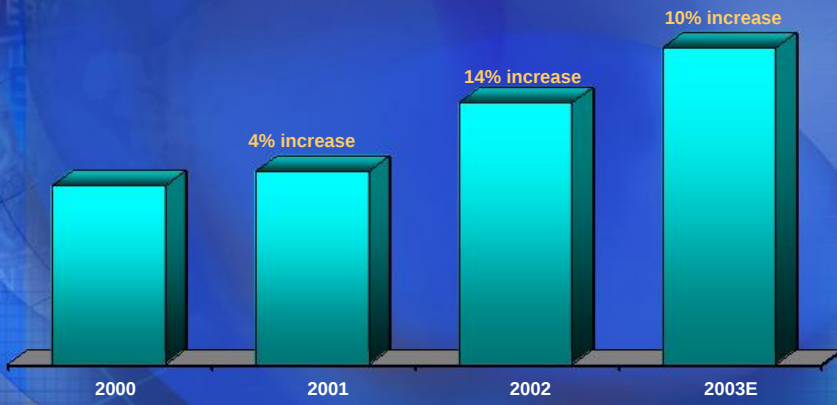
## And The Number Of Elite Members Has Grown Even Faster



Elite members have stayed at least 10 paid nights within a calendar year

## Results in Strong Growth in Member Activity

### Paid Nights



## **Marriott Rewards Service Enhancements in 2003**

- Elite benefits applicable at all brands
- Distinct 800 lines for Silver, Gold and Platinum Elite members
- Easy redemption with electronic certificates
- Faster track to achieve Silver Elite status

## Marriott Rewards Offers More...

- Resorts
- Onsite golf
- Spas

... than any other program



**Marriott**  
REWARDS.

BE HERE FASTER



*The Revive Spa at the JW Marriott Desert Ridge Resort and Spa*

30% faster than other leading hotel programs.\*  
Visit [marriottrewards.com](http://marriottrewards.com) for details.

**Marriott**  
REWARDS.

\*Based on a survey of points-earning hotel programs. Includes Marriott Rewards, Starwood Preferred Guest, and The Ritz-Carlton Rewards. Excludes programs that do not offer a 30% faster redemption rate. Excludes programs that do not offer a 30% faster redemption rate. Excludes programs that do not offer a 30% faster redemption rate. Excludes programs that do not offer a 30% faster redemption rate.



# Marriott REWARDS®

November 20, 2003  
20<sup>th</sup> Anniversary

## Where Do We Go From Here?

- Strengthening relationships
  - Focus on end-to-end customer experience
  - Guest recognition through enhanced segmentation

## Strengthening Relationships

**Recognize** *“Our associates have the right information at the right touchpoint so they can recognize our guest.”*

**Differentiate** *“We understand our customers and the value of our relationship.”*

**Anticipate** *“They don’t have to ask.”*

**Rewards** *“Rewards inspire repurchase and increase share.”*





## **Robert J. McCarthy**

**Executive Vice President  
North American  
Lodging Operations  
Marriott International, Inc.**

# Operational Excellence

Our Associates...

...Are Our Most

**VALUED ASSET!**



## Quality Assurance Program

- Audits Performed by Certified Third Party
- Hotels Audited Twice a Year
- Enforce Standards Compliance at Every Hotel



## Guest Satisfaction Survey

- Reinforces Quality and Consistency
- Respond Quickly to Guest Concerns
- High Performers are Recognized and Rewarded
- Survey for Event Customers





## Innovation in Products and Services

### Wired for Business Survey Results:

- 83% would purchase Wired for Business on additional stays
- 49% have purchased Wired for Business on 5 or more stays
- Wired for Business buyers would give Marriott 16% more of their trips

Piloting Check-in Check-out Kiosks

## Daily Basics Meetings

- Global Communication Platform
- Guests Feel Welcomed and Appreciated
- Associates are Recognized and Acknowledged for Contributions



# At Your Service



Guest



At Your Service Agent



## **At Your Service**

- **Facilitates Guest Recognition**
- **Identifies Guest Issues/Trends**
- **Enables Issue Resolution**
- **Creates Repeat Guest Profile**

## At Your Service

Guest Satisfaction  
Survey Questions

Compared to  
Brand Average

Intent to Return

5.1% Better

Overall Satisfaction

4.5% Better

Satisfaction with  
Problem Resolution

2.5% Better

## Hallmarks of Consistency

- Setting High Brand Standards
- Rigorous Quality Assurance Program
- Timely Guest Feedback
- Innovation in Products and Services
- Respect for the Individual





## Sales, Marketing & Operations Q&A

Moderator: **Leeny K. Oberg**  
Vice President Investor Relations



**Rita M. Cuddihy**  
Senior Vice President  
Marketing



**Robert J. McCarthy**  
Executive Vice President  
North American  
Lodging Operations



**Amy C. McPherson**  
Senior Vice President  
Global Revenue Management



**Bruce W. Wolff**  
Senior Vice President  
Distribution Sales  
and Strategy







## **Stephen P. Weisz**

**President**  
Marriott Vacation Club International  
Marriott International, Inc.



## **Vacation Ownership The Marriott Way**

# Vacation Ownership Industry

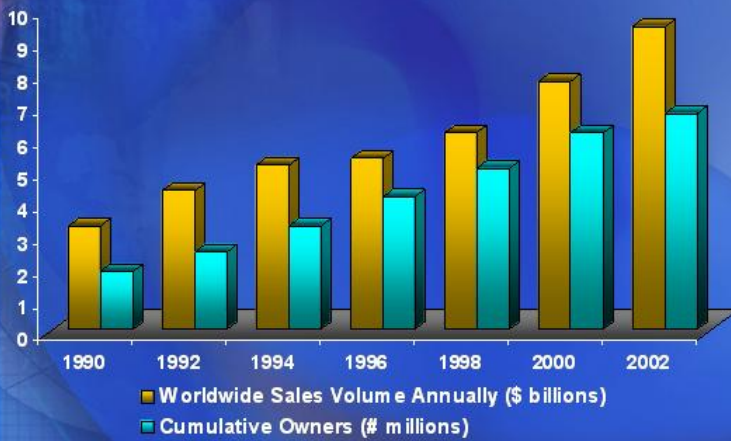
- Began 40 years ago in Europe<sup>1</sup>
- 5,400 Vacation Ownership resorts in over 100 countries<sup>1</sup>
- Vacation Ownership is the purchase of an interval of time in a resort or points in a resort system.
- Product ownership typically based on –
  - Deeded Real Estate (forever)
  - Right-to-use (specified number of years)
  - Points in a trust (trust owns real estate)
- Typically sold in 1 week intervals (“timeshare”)
- May be multiple weeks (“fractional” up to “quartershare”)



Ritz Carlton Aspen Member Lounge

<sup>1</sup>Source: American Resort Development Association

## Vacation Ownership Industry



- In 2002 \$9.4 billion annual sales, 6.7 million cumulative owners
- Since 1990, vacation ownership sales CAGR of 9.3%.

<sup>1</sup> Source: ARDA - *The Vacation Ownership Industry: Selected Characteristics 2003*

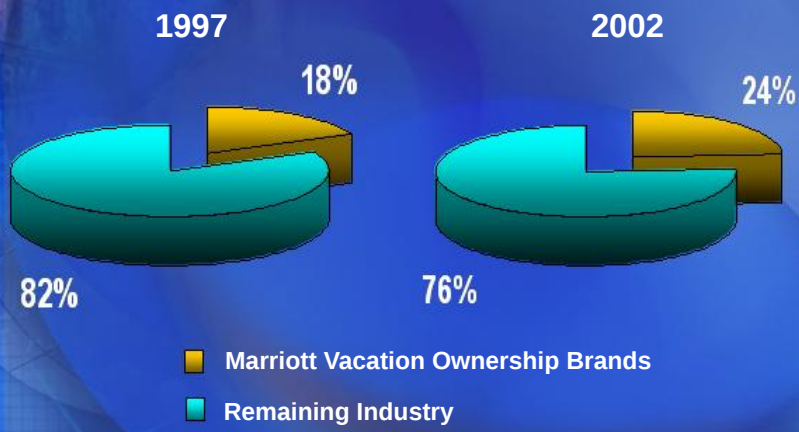
## Industry Trends

- Brands affiliated with Lodging companies taking market share from other pure Vacation Ownership brands
- Improving consumer acceptance driving industry growth
- Continued market segmentation
- More flexibility to use options and more “club” benefits
- Relationship marketing replacing telemarketing

# Portfolio of Brands

	<u>% of Total 2002 Contract Sales</u>	<u>Average Price</u>	<u>Typical Customer</u>
	80%	\$10K - \$60K/ Week	\$75K - \$200K+ household income
	4%	\$10K - \$15K/ Week	\$50K - \$90K household income; value conscious
	11%	\$100K - \$400K/ 3 - 4 week membership	\$200K+ household income; \$3M+ net worth
	5%	\$100K - \$300K/ Fraction	\$125K+ household income; \$1M+ net worth

## Marriott Vacation Ownership Sales Market Share of US Based Companies<sup>1</sup>



Source: Vacation Ownership World Magazine

(1) U. S. headquartered companies with Sales of \$20 million or more in timeshares and/or fractional ownership interests



## What Does Marriott Vacation Ownership Do for Marriott Lodging?

- Increases MI brand loyalty as measured in average roomnights per year from MVCI owners
- Improves overall value of Marriott Rewards system by providing highly-desirable redemption locations
- Drives improved results at hotels co-located with Marriott Vacation Ownership projects, (ex. Aruba, Kauai, Palm Springs, Orlando, Phuket)
- Provides flexibility in deal negotiations

## Marriott Vacation Ownership Priorities

- Customer relationship management
- Profitability and margins
- Return on invested capital

## How We Sell

- Counselor sales approach
- Marketing focus on:
  - In market leads
  - Affinity leads (Marriott Rewards)
  - Owner referrals
- Prepared for do-not-call environment
  - Invested over \$40 million in customer relationship management (CRM) systems
  - CRM will enable us to learn from each customer interaction and customize sales approaches

# Marriott Vacation Ownership Results

(\$ in Millions)



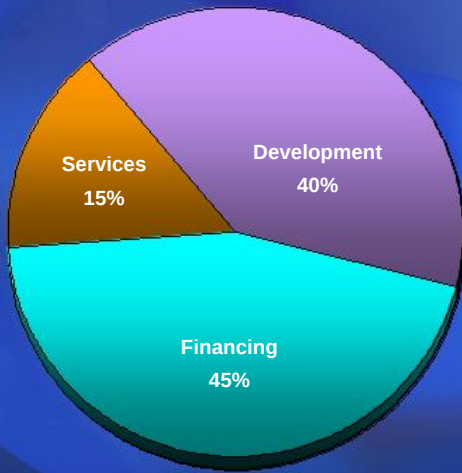
\*Excludes gain on sale of Interval International of \$44M.

## Profit Drivers

- Development → Sale of Vacation Ownership Interests
- Financing → Financing and Sales of Vacation Ownership Mortgages
- Services → Management Fees, Rental Commissions

# Profit Drivers

Percentage of total timeshare profit in 2002



Note: Administrative costs are allocated pro-rata based on operating profit

## Typical MVCI Development Project

Number of units:	300 - 500	
Construction:	Phased units (30 – 60 units per phase)	
Sales life:	7 years – 10 years	
Project life sale	\$300 - \$500M	
Project costs:	Marketing & sales costs	45% of sales price
	Product costs	40% of sales price
	Development margin	15% of sales price
Sales:	Commence approximately 12-18 months prior to first occupancy	

## **Marriott Vacation Ownership Consumer Financing**

- Propensity to finance is 45% to 48% of MVCI sales
- Typical MVCI borrowing amount is \$17,000
- Typical borrowing rate is 12.5% to 12.8%
- Credit guideline is credit score of over 600 for automatic approval
- Best-in-class servicing
- Recycle defaulted inventory



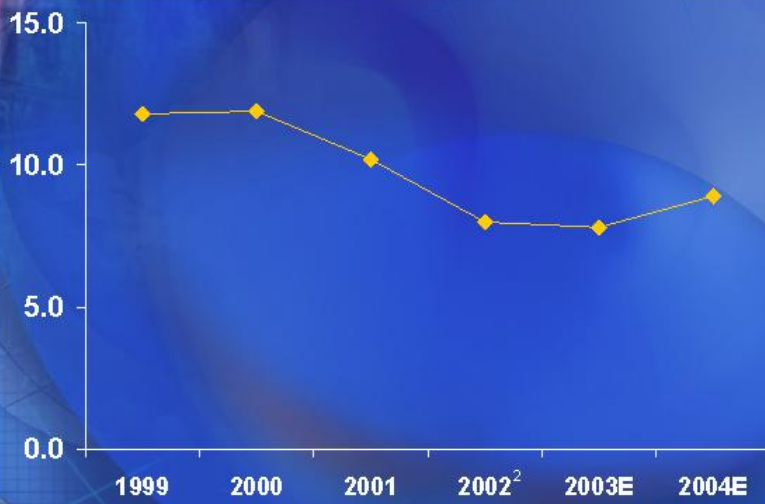
## **Marriott Vacation Ownership Mortgage Notes Sales**

- Normal part of capital recycle program  
(2 note sales planned for 2003)
- MVCI gets face amount of loan and splits  
interest with investor
- Gain represents present value of expected  
future interest cash flows
- Limited Marriott credit enhancement

## **Marriott Vacation Ownership Services Income**

- Management fees of approximately \$20M in 2003; fee is typically 10% of annual condo owners dues
- Rental commissions
- Ancillary business (food and beverage, golf, spa)

## Marriott Vacation Ownership ROIC<sup>1</sup>

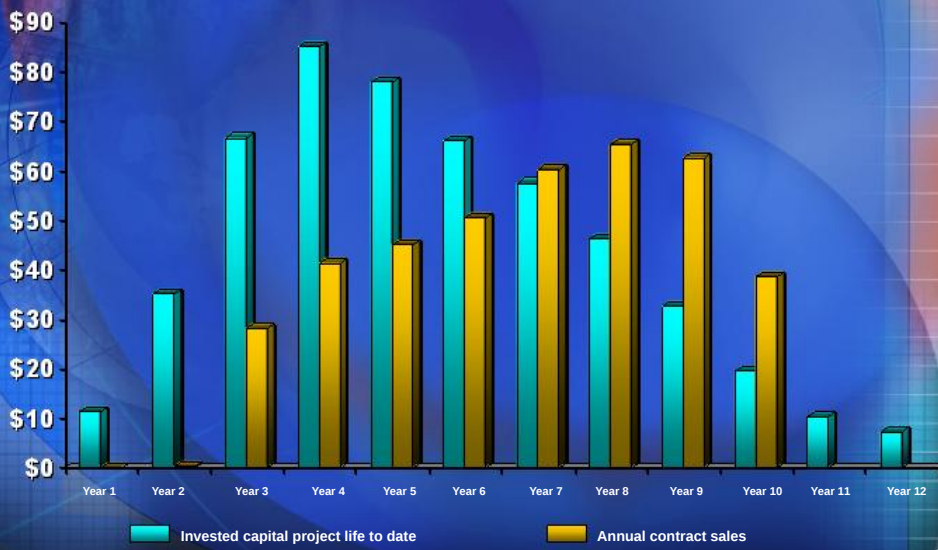


<sup>1</sup>Earnings before interest and taxes divided by average invested capital

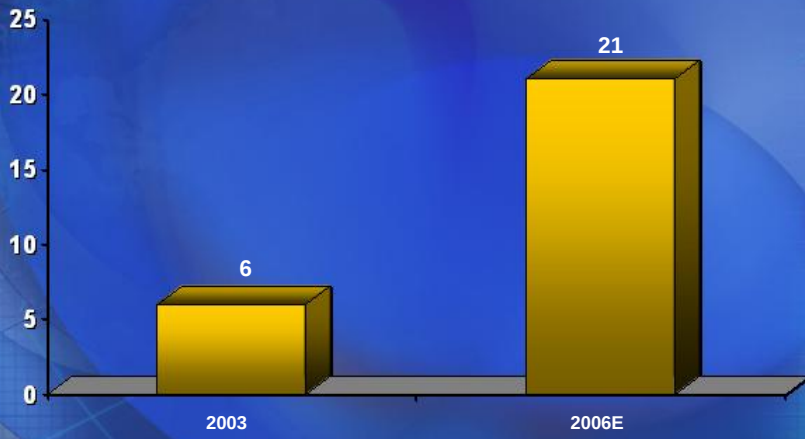
<sup>2</sup>Excludes Interval International gain

# Typical MVCI Project

(\$ in Millions)



## Marriott Vacation Ownership Number of Projects With 5+ Years of Sales

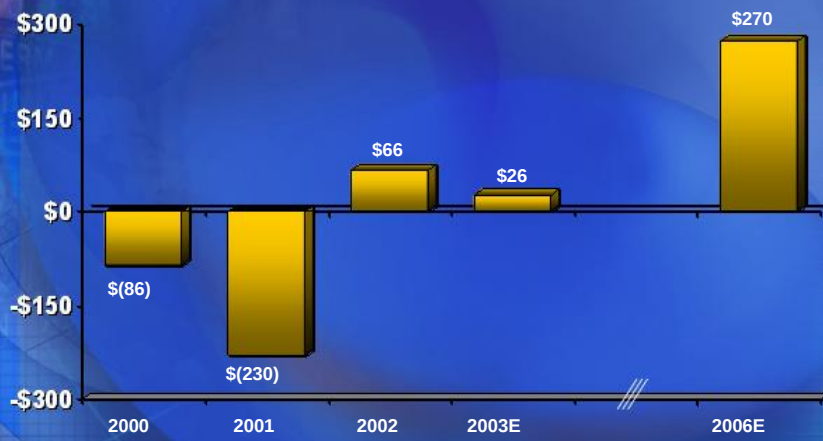


## Marriott Vacation Ownership ROIC Improvement

- Maturing of long term inventory
- Increase number of joint ventures. Joint venture terms typically include:
  - Split of development risks and profits
  - Retention by MVCI of financing and management profits
  - Non recourse financing
- Increase number of marketing & sales agreements

# Marriott Vacation Ownership Cash From Operations<sup>1</sup>

(\$ in Millions)



<sup>1</sup>Timeshare cash flow defined as after tax timeshare profit plus timeshare activity, net, and depreciation and amortization.

# Marriott Vacation Ownership Profit Outlook

(\$ in Millions)



<sup>1</sup>Excluding gain on sale of Interval International investment





## Marriott Vacation Club Ownership Q&A

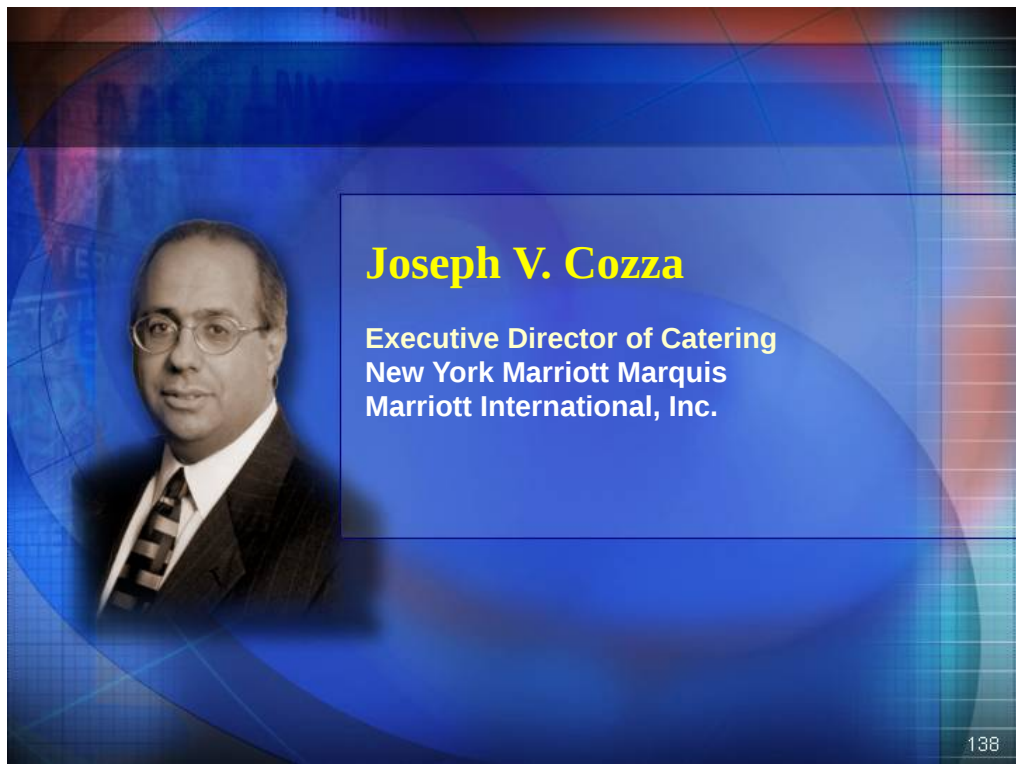


### Stephen P. Weisz

President  
Marriott Vacation Club International  
Marriott International, Inc.

Moderator: *Leeny K. Oberg*  
Vice President  
Investor Relations





**Joseph V. Cozza**

Executive Director of Catering  
New York Marriott Marquis  
Marriott International, Inc.



**George McNeill, CMC**

Executive Chef  
New York Marriott Marquis  
Marriott International, Inc.





## **Kevin M. Kimball**

Executive Vice President  
Lodging Finance  
Marriott International, Inc.

## Lodging Growth

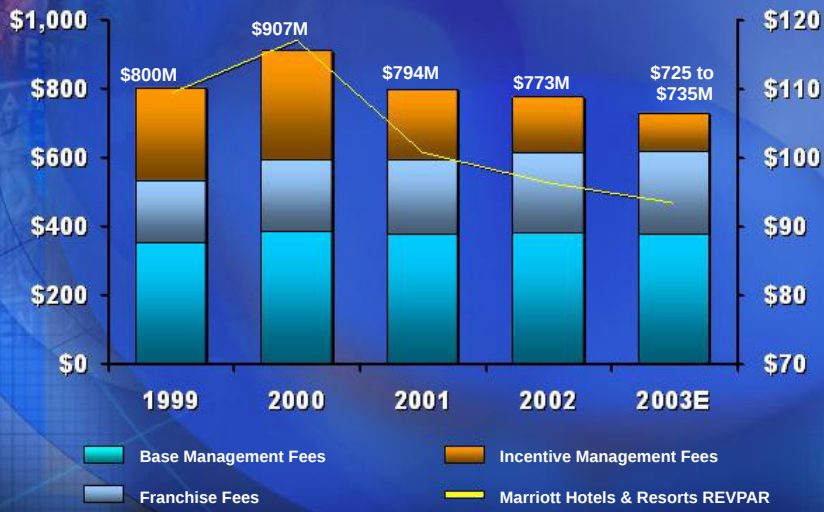
- Sources of revenue
- Property level margins
- Worldwide rooms growth
- Outlook



# Lodging Fee Revenue

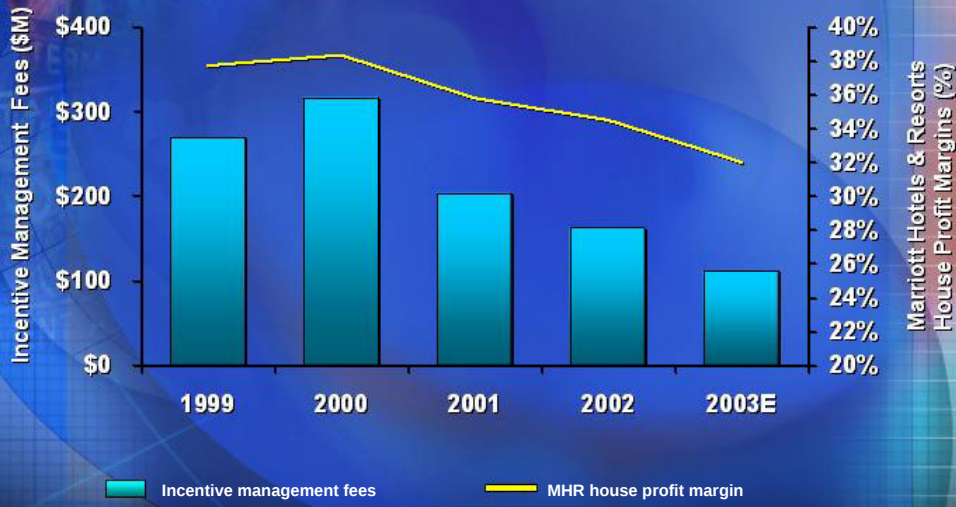
Marriott Hotels & Resorts  
REVPAR

(\$ in Millions)

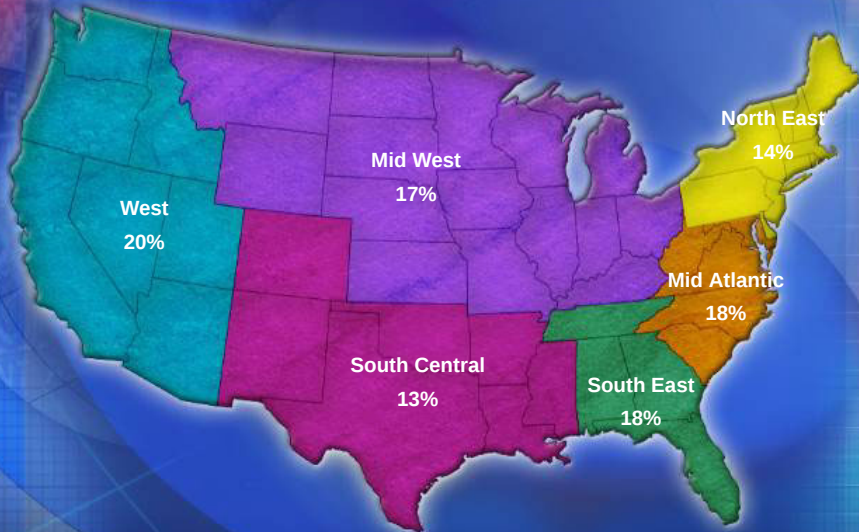


## Incentive Fees have fallen with Margins

Incentive management fees vs house profit margins



## U.S. Lodging Profit Contribution<sup>1</sup>



<sup>1</sup>2003 YTD; full service, extended stay and select service segments.  
Does not include MVCI or allocation of overhead

# International Lodging Profit Contribution<sup>1</sup>



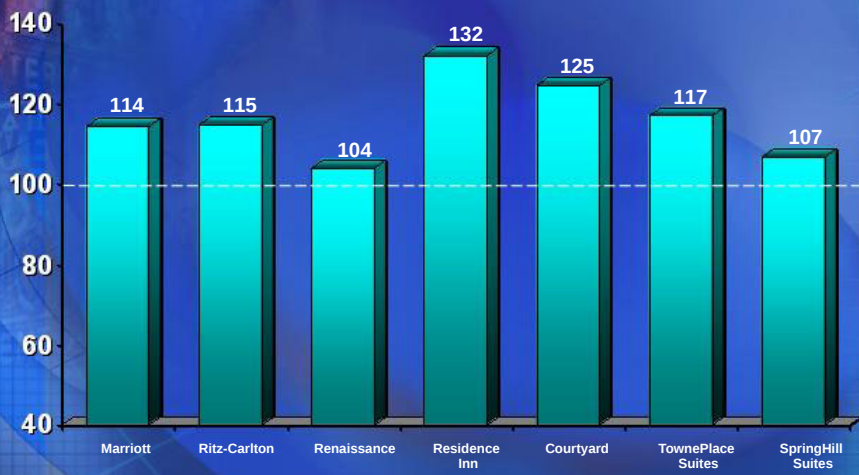
## Management and Franchise Contracts

- Long-term
- High renewal rates

## Current Typical Management Contract

<u>Characteristics</u>	<u>U.S.</u>	<u>International</u>
Revenue per room	\$100	Varies based on part of the world
Base fee	3% of revenue	3% of revenue in Europe & Mideast; 1% to 3% of revenue in Asia
Margins	35% House Profit 22% Net House Profit	Same or slightly lower in Europe; Significantly higher in Asia
Owners priority	10% to 11% of capital	Similar in Europe; Usually none in Asia
Incentive fees	15% to 25% of Net House Profit	Similar in Europe; Typically 8% of House Profit in Asia
Term	20 to 40 years (including renewals)	Slightly less in Europe; 15 to 30 years (including renewals) in Asia

## Significant REVPAR Premiums<sup>1</sup>



<sup>1</sup>Smith Travel Research, September 2003 YTD; managed U.S. comparable hotels

## Property Level Revenue Sources Marriott Hotels & Resorts<sup>1</sup>

	<u>2003 YTD</u>
Rooms	61%
Food & beverage	32
Other	7
Total	<u><u>100%</u></u>

<sup>1</sup>As of Sept. year to date; 145 comparable managed North American hotels. "Other" includes telephone, garage, gift shops, rents & commissions, golf & spa revenues



## Property Level Margins Marriott Hotels & Resorts

Expenses	2003 YTD <u>% of Sales</u>
Wages & benefits	33%
Cost of sales & controllables	17
Utilities, repair and maintenance	5
Sales & marketing	5
Insurance, accidents, G&A and other	5
<b>House Profit</b>	<hr/> 35%
Base fee	3
Furniture, fixtures & equipment escrow	5
Real estate insurance, taxes & other	5
<b>Net House Profit</b>	<hr/> 22%

<sup>1</sup>As of Sept. year to date; 145 comparable managed North American hotels. "Other" includes telephone, garage, gift shops, rents & commissions, golf & spa revenues

## Focus on Profitability

### Expense Items

Labor & benefits

Food & beverage

Telephone

Insurance

### Competitive Advantage

Labor scheduling

Procurement program

Wired for business

Systemwide insurance program

REVPAR increase of approximately 3% annually  
should hold hotel margins flat from 2003 to 2006

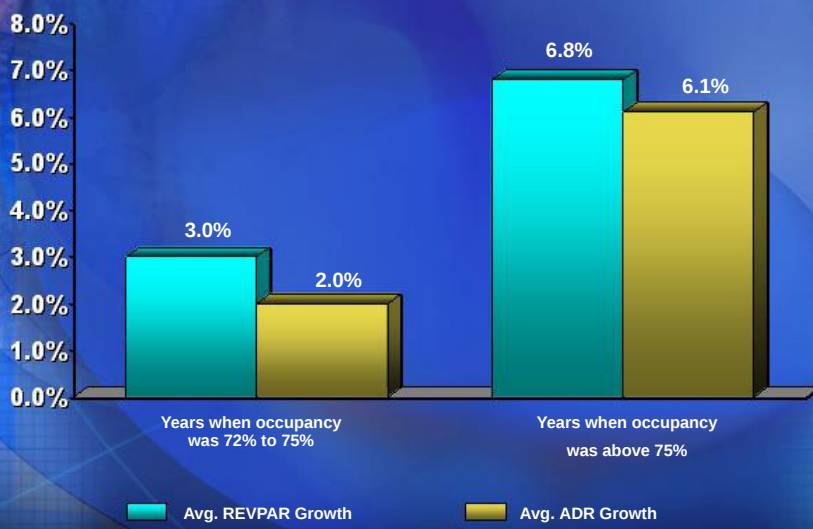
## Labor Scheduling

- Automated
- Cross training
- Citywide access
- Highly skilled labor force
- Higher associate satisfaction
- Hours optimized

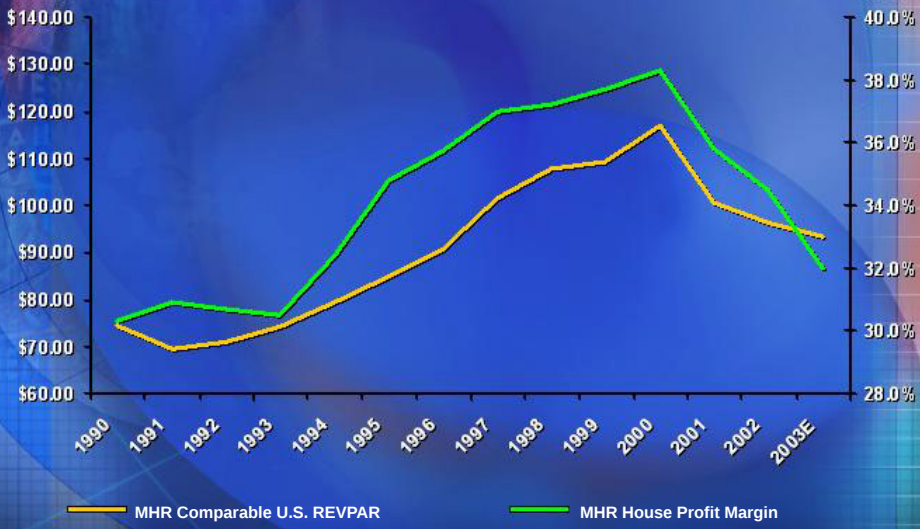
# Procurement



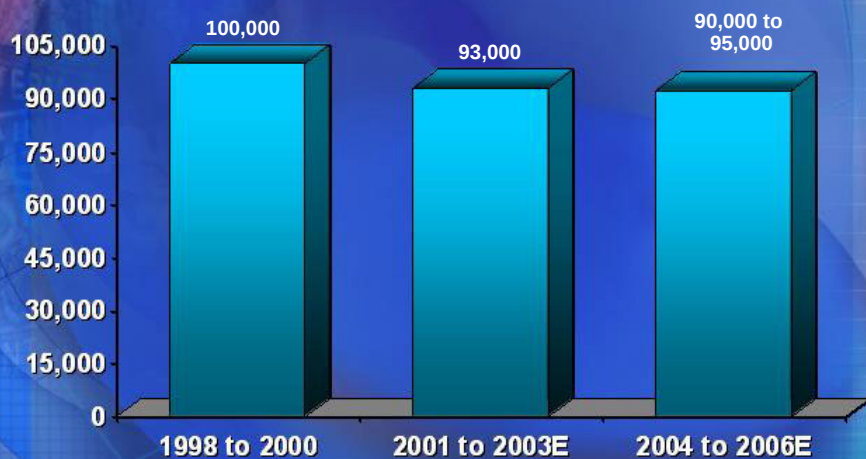
### Marriott Hotels & Resorts Occupancy Level Sensitivity (1989-2000 for comparable managed properties)



## Marriott Hotels & Resorts REVPAR versus House Profit Margin



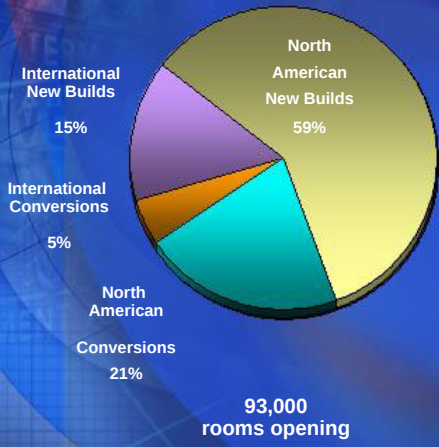
## Gross Room Additions<sup>1</sup>



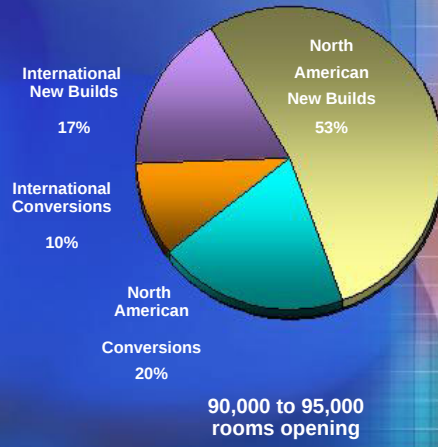
<sup>1</sup>Includes worldwide room additions for all lodging brands; does not include MCCI, Ramada International or hotel deletions.

# Gross Room Additions<sup>1</sup>

2001 to 2003E



2004 to 2006E



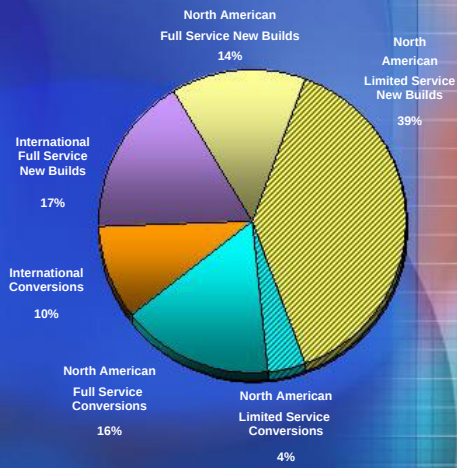
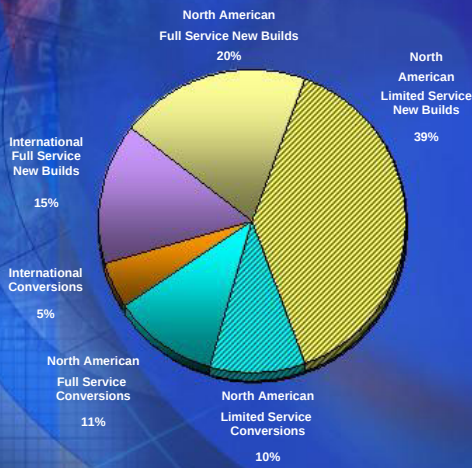
<sup>1</sup>Does not include Ramada International or MSCI



# Increased Room Additions Outside The U.S.<sup>1</sup>

2001 to 2003E

2004 to 2006E



93,000 rooms opening

90,000 to 95,000 rooms opening

<sup>1</sup>Does not include Ramada International or MVI

## Base and Franchise Fee Recovery Scenarios

(\$ in Millions)



## Incentive Management Fee Recovery Sensitivity (based on 2003 year to date)

845 Managed  
Hotels

Hotels Earning Incentive  
Management Fees in 2003

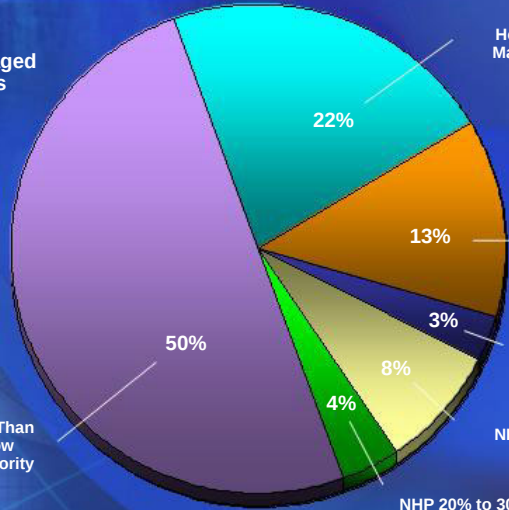
NHP More Than  
30% Below  
Owners Priority

Net House Profit (NHP)  
Less Than 5% Below  
Owners Priority

NHP 5% to 10% Below  
Owners Priority

NHP 10% to 20% Below  
Owners Priority

NHP 20% to 30% Below  
Owners Priority



## Lodging Fee Revenue Recovery Scenarios



## Core Lodging Results REVPAR Sensitivities (Full Service, Select Service and Extended Stay segments)

(\$ in Millions)



Note: 2001 – 2002 adjusted for normalized operations





**Carolyn B. Handlon**

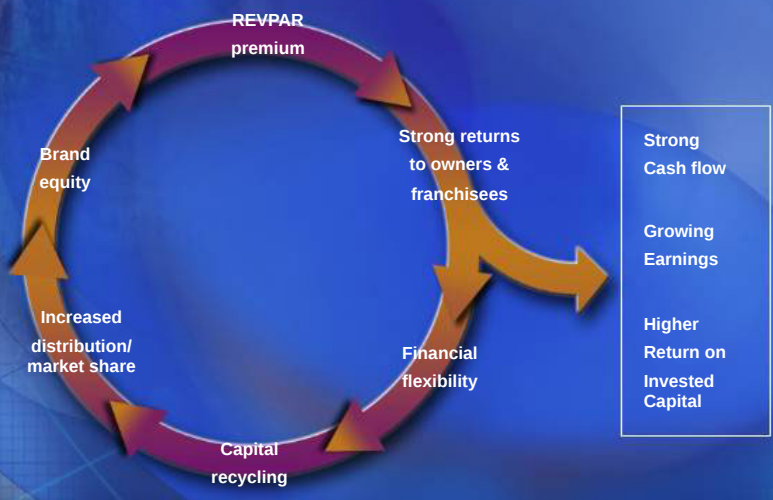
Executive Vice President  
and Global Treasurer  
Marriott International, Inc.

## Discussion Topics

- Marriott's financial strengths
- How we invest our capital
- Improving return on invested capital
- Meaningful earnings per share growth



# Our Business Model



## **Financial Strength and Stability**

- **Broad geographic distribution**
- **Brand diversification**
- **Length of contracts**
- **Strong balance sheet and cash flow**
- **Management/franchise business model**

## Solid Investment Grade

(\$ in Millions)	2003 Latest <u>4 Quarters</u>
Income from continuing operations	\$422
EBITDA <sup>1</sup>	\$648
Debt at 9/12/03	\$1,678

<sup>1</sup>Includes pre-tax operating losses of \$127 million from our synthetic fuel operations, before syn-fuel depreciation expense of \$10 million. The operating losses are more than offset by the tax credits generated by this business, which reduce our income tax expense

## Investment Philosophy

- Focus on management and franchise contracts
- Invest where expected returns exceed cost of capital
- Minimal real estate ownership
- Selective real estate development or temporary ownership to enhance management agreement
- Recycle capital

## Investment Process

- Set aggregate commitment levels through budget and long range planning process
- Evaluate investments using rigorous criteria; net present value, earnings per share and return on invested capital
- Remain investment grade credit
- Monitor and analyze post audit results

## Marriott International Capital Recycling

### Typical Holding Time

Lodging new build	12 to 18 months for Limited Service; 2 to 3 years Full Service
Lodging acquisitions	3 to 12 months
Timeshare consumer notes	6 months or less
Timeshare resort units	3 years
Lodging senior and mezzanine debt	5 years

## Lodging Notes Receivable and Guarantees<sup>1</sup>

(\$ in Millions)

	<u>At 9/12/03</u>	<u>At 1/03/03</u>
Lodging notes receivable	\$915	\$944
Lodging guarantees in effect	<u>503</u>	<u>549</u>
Total	<u>\$1,418</u>	<u>\$1,493</u>

<sup>1</sup>The above numbers do not include \$800 million and \$200 million of loans and guarantees primarily related to timeshare mortgage notes and Senior Living Services at 9/12/03 and 1/03/03, respectively.

## Guarantee and Loan Loss Provisions

(\$ in Millions)

	<u>2001</u>	<u>2002</u>	<u>3Q YTD</u> <u>2003</u>
Guarantee and loan loss provisions	\$90	\$30	\$10



# Lodging Results Provide Attractive Upside<sup>1</sup>

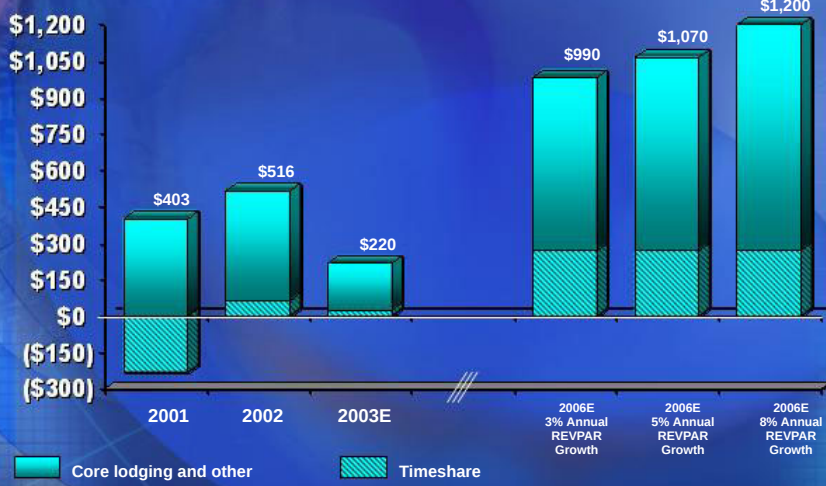
(\$ in Millions)



<sup>1</sup>Adjusted to reflect normalized operations

# Cash From Operations<sup>1</sup>

(\$ in Millions)



<sup>1</sup>Timeshare business's impact on cash flow defined as after tax timeshare profit plus timeshare activity, net, and depreciation and amortization.

## Estimated Free Cash Flow

### 2004E to 2006E

(\$ in Millions)

Net cash flow from operations <sup>1</sup>	\$2,700
2004E investment spending	(\$500)
2005E to 2006E investment spending	(\$1,000 to \$2,000)
2004E to 2006E dispositions, note sales & collections	\$1,000 to \$1,500
Free cash flow	<u>\$1,500 to \$2,000</u>

<sup>1</sup>Assumes average of 3%, 5% & 8% annual REVPAR growth scenarios and includes MSCI timeshare development

# EPS Sensitivity to REVPAR<sup>1</sup>

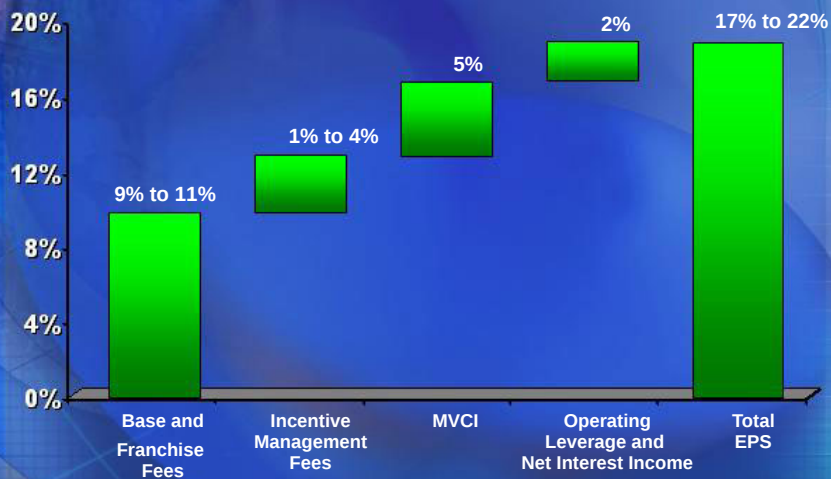
(\$ per share)



<sup>1</sup>From continuing operations and normalized for 2001 and 2002; assumes contribution from synthetic fuel of \$0.40 in 2003 and \$0.38 in 2006

## EPS Growth Drivers 2003E to 2006E<sup>1</sup>

Assuming 3% to 6% REVPAR Growth Annually



<sup>1</sup>Does not include earnings from synthetic fuel



# Leadership Q&A

Moderator: *Laura E. Paugh*  
Senior Vice President  
Investor Relations



**William J. Shaw**  
President and  
Chief Operating Officer



**Edwin D. Fuller**  
President and  
Managing Director  
Marriott Lodging - International



**John W. Marriott III**  
Executive Vice President  
Lodging



**Arne M. Sorenson**  
Executive Vice President,  
Chief Financial Officer and President  
Continental European Lodging



**James M. Sullivan**  
Executive Vice President  
Lodging Development

**MARRIOTT INTERNATIONAL, INC.**  
Non-GAAP Financial Measure Reconciliation  
Timeshare Return on Invested Capital  
(\$ in millions)

	1999	2000	2001	2002	2003 E
Timeshare financial results	\$ 123	\$ 138	\$ 147	\$ 183	\$ 147
Interval International gain <sup>1</sup>	—	—	—	(44)	—
Timeshare capitalized interest	8	21	30	23	22
<b>Earnings before interest expense and income taxes</b>	<b>\$ 131</b>	<b>\$ 159</b>	<b>\$ 177</b>	<b>\$ 162</b>	<b>\$ 169</b>
<b>Average Capital Investment</b>	<b>\$ 1,105</b>	<b>\$ 1,336</b>	<b>\$ 1,748</b>	<b>\$ 2,050</b>	<b>\$ 2,178</b>
<b>Return on invested capital <sup>2</sup></b>	<b>12%</b>	<b>12%</b>	<b>10%</b>	<b>8%</b>	<b>8%</b>

<sup>1</sup> Adjustment reflects a non-recurring gain related to the sale of our investment in Interval International.

<sup>2</sup> Return on invested capital is a financial measure that is not presented in accordance with accounting principles generally accepted in the United States. We consider return on invested capital to be a meaningful indicator of our operating performance because it measures how effectively we use the money invested in our timeshare operations. Timeshare financial results as adjusted is a meaningful indicator of timeshare performance because it reflects that portion of our financial results which is recurring and as such is useful for comparability purposes and measuring the Company's trends. However, return on invested capital and financial results as adjusted should not be considered an alternative to net income, income from continuing operations or any other operating measure prescribed by accounting principles generally accepted in the United States.



**MARRIOTT INTERNATIONAL, INC.**  
Non-GAAP Financial Measure Reconciliation  
Adjusted Financial Results and Earnings per Share from Continuing Operations  
(\$ in millions)

FY 2001

	As Reported	Restructuring Costs <sup>1</sup>	Other Charges <sup>2</sup>	As Adjusted <sup>4</sup>
<b>FINANCIAL RESULTS</b>				
Full-Service	\$ 294	\$ 26	\$ 58	\$ 378
Select-Service	145	5	8	158
Extended-Stay	55	11	5	71
<b>Core Lodging Total</b>	<b>494</b>	<b>42</b>	<b>71</b>	<b>607</b>
Timeshare	147	2	—	149
<b>Total Lodging</b>	<b>641</b>	<b>44</b>	<b>71</b>	<b>756</b>
Interest Expense	(109)	—	—	(109)
Interest Income	94	—	6	100
Provision for Loan Losses	(48)	—	43	(5)
Corporate Expenses	(139)	—	22	(117)
Restructuring Costs	(18)	18	—	—
<b>Income from Continuing Operations before Income Taxes</b>	<b>421</b>	<b>62</b>	<b>142</b>	<b>625</b>
Income Tax Provision	(152)	(23)	(52)	(227)
<b>Income from Continuing Operations</b>	<b>\$ 269</b>	<b>\$ 39</b>	<b>\$ 90</b>	<b>\$ 398</b>
Diluted earnings per share from continuing operations <sup>3</sup>	\$ 1.05			\$ 1.54
Diluted Shares	256.7			260.8

<sup>1</sup> Adjustment reflects non-recurring restructuring costs, as noted in our fiscal 2002 Form 10-K.

<sup>2</sup> Adjustment reflects non-recurring other charges, as noted in our fiscal 2002 Form 10-K.

<sup>3</sup> Adjusted earnings per share from continuing operations is a financial measure that is not presented in accordance with accounting principles generally accepted in the United States. We consider adjusted earnings per share from continuing operations to be a meaningful indicator of our operating performance because it reflects that portion of our earnings per share from continuing operations which is recurring and as such is useful for comparability purposes and measuring the Company's financial trends. However, adjusted earnings per share from continuing operations should not be considered an alternative to earnings per share from continuing operations or any other operating measure prescribed by accounting principles generally accepted in the United States.

<sup>4</sup> Adjusted financial results is a financial measure that is not presented in accordance with accounting principles generally accepted in the United States. We consider adjusted financial results to be a meaningful indicator of our operating performance because it reflects that portion of our financial results which is recurring and as such is useful for comparability purposes and measuring the Company's trends. However, adjusted financial results should not be considered an alternative to net income, financial results, operating profit, or any other operating measure prescribed by accounting principles generally accepted in the United States.

**MARRIOTT INTERNATIONAL, INC.**  
Non-GAAP Financial Measure Reconciliation  
Adjusted Financial Results and Earnings per Share from Continuing Operations  
(\$ in millions)

FY 2002

	As Reported	Goodwill Write-down <sup>1</sup>	Interval International Gain <sup>2</sup>	As Adjusted <sup>4</sup>
<b>FINANCIAL RESULTS</b>				
Lodging				
Full-Service	\$ 397	\$ —	\$ —	\$ 397
Select-Service	130	—	—	130
Extended-Stay	(3)	50	—	47
Core Lodging Total	524	50	—	574
Timeshare	183	—	(44)	139
Total Lodging	707	50	(44)	713
Synthetic Fuel	(134)	—	—	(134)
	573	50	(44)	579
Interest Expense	(86)	—	—	(86)
Interest Income	122	—	—	122
Provision for Loan Losses	(12)	—	—	(12)
Corporate Expenses	(126)	—	—	(126)
<b>Income from Continuing Operations before Income Taxes</b>	471	50	(44)	477
Income Tax (Provision)/Benefit	(32)	(18)	15	(35)
<b>Income from Continuing Operations</b>	\$ 439	\$ 32	\$ (29)	\$ 442
Diluted earnings per share from continuing operations <sup>3</sup>	\$ 1.74			\$ 1.75
Diluted Shares	254.6			254.6

<sup>1</sup> Adjustment reflects a non-recurring write-down of acquisition goodwill associated with our executive housing business, as noted in our fiscal 2002 Form 10-K.

<sup>2</sup> Adjustment reflects a non-recurring gain related to the sale of our investment in Interval International, as noted in our fiscal 2002 Form 10-K.

<sup>3</sup> Adjusted earnings per share from continuing operations is a financial measure that is not presented in accordance with accounting principles generally accepted in the United States. We consider adjusted earnings per share from continuing operations to be a meaningful indicator of our operating performance because it reflects that portion of our earnings per share from continuing operations which is recurring and as such is useful for comparability purposes and measuring the Company's financial trends. However, adjusted earnings per share from continuing operations should not be considered an alternative to earnings per share from continuing operations or any other operating measure prescribed by accounting principles generally accepted in the United States.

<sup>4</sup> Adjusted financial results is a financial measure that is not presented in accordance with accounting principles generally accepted in the United States. We consider adjusted financial results to be a meaningful indicator of our operating performance because it reflects that portion of our financial results which is recurring and as such is useful for comparability purposes and measuring the Company's trends. However, adjusted financial results should not be considered an alternative to net income, financial results, operating profit, or any other operating measure prescribed by accounting principles generally accepted in the United States.

**MARRIOTT INTERNATIONAL, INC.**  
 Non-GAAP Financial Measure Reconciliation  
 Earnings Before Interest Expense, Taxes, Depreciation and  
 Amortization from continuing operations <sup>2</sup>  
 (\$ in millions)

	<u>Q4 2002</u>	<u>Q1 2003</u>	<u>Q2 2003</u>	<u>Q3 2003</u>	<u>LTM <sup>1</sup></u>
Income from continuing operations	\$ 116	\$ 87	\$ 126	\$ 93	\$ 422
Depreciation	38	29	27	30	124
Amortization	10	5	7	7	29
Interest expense	27	26	25	26	104
Income tax (benefit)/provision	(8)	(40)	(16)	33	(31)
	<u>          </u>	<u>          </u>	<u>          </u>	<u>          </u>	<u>          </u>
EBITDA from continuing operations <sup>2</sup>	<u>\$ 183</u>	<u>\$ 107</u>	<u>\$ 169</u>	<u>\$ 189</u>	<u>\$ 648</u>

<sup>1</sup> Reflects the four quarters ended September 12, 2003.

<sup>2</sup> Earnings before interest expense, income taxes, depreciation and amortization (EBITDA) from continuing operations is a financial measure that is not presented in accordance with accounting principles generally accepted in the United States. We consider EBITDA from continuing operations to be an indicator of operating performance, which can be used to measure our ability to service debt, fund capital expenditures and expand our business. However, EBITDA from continuing operations is not an alternative to net income, financial results, or any other operating measure prescribed by accounting principles generally accepted in the United States.

MARRIOTT INTERNATIONAL, INC.

Detail  
 Timeshare Cash from Operations  
 (\$ in millions)

	<u>2000</u>	<u>2001</u>	<u>2002</u>	<u>2003E</u>	<u>2006E</u>
Timeshare financial results	\$ 138	\$ 147	\$ 183	\$ 147	\$ 287
Gain on sale <sup>1</sup>	—	—	(44)	—	—
Tax expense <sup>2</sup>	(51)	(53)	(48)	(51)	(102)
Timeshare operating activity, net	(195)	(358)	(63)	(114)	36
Depreciation and amortization	22	34	38	44	49
Timeshare cash (used in) provided by operations	<u>\$ (86)</u>	<u>\$ (230)</u>	<u>\$ 66</u>	<u>\$ 26</u>	<u>\$ 270</u>

<sup>1</sup> The gain on sale is not an operating activity and therefore is deducted. The proceeds from the sale are included in investing activities on the statement of cash flows.

<sup>2</sup> Tax expense is computed using the Company's core tax rates for the respective years and assumes the taxes are paid in cash at the time the tax expense is incurred.



Marriott International, Inc.  
Corporate Headquarters

Marriott Drive  
Washington, D.C. 20058  
(301) 380-7770

NEWS

CONTACT: Tom Marder  
(301) 380-2553  
thomas.marder@marriott.com

*MARRIOTT INTERNATIONAL SAYS IT EXPECTS TO GENERATE EPS AT COMPOUND GROWTH RATE OF 17 TO 22 PERCENT THROUGH 2006*

WASHINGTON, D.C. – November 11, 2003 – Marriott International, Inc. (NYSE:MAR) will tell a conference of analysts and investors today in New York that the company estimates compound earnings per share (EPS) growth, excluding earnings from its synthetic fuel operation, of 17 to 22 percent from 2003 through 2006, assuming a Revenue Per Available Room (REVPAR) growth range of three to six percent during that time. The company also will tell investors that long-term prospects are bright.

J.W. Marriott, Jr., chairman and chief executive officer of Marriott International, said, “Over the next 20 years, we expect to grow faster than the industry but with less risk. We will throw off considerable cash flow and generate tremendous shareholder value.” He also said that while there is still uncertainty regarding the future strength of business travel, the economy was strengthening and increasing wealth worldwide will encourage more people to travel. “Travel has always been a growth industry and I believe it will continue to be. Marriott will have the right hotels in the right places to serve this ever growing travel market.”

Contributing to Marriott’s EPS, base management and franchise fees are expected to increase approximately 9 to 11 percent compounded through 2006 as a result of both REVPAR growth and rooms expansion.

Marriott also expects that, assuming a modest three percent annual REVPAR improvement through 2006, incentive management fee revenue could increase by 20% to 25% over 2003 forecasted levels. At five percent annual REVPAR gains, incentive management fee revenue could total approximately \$175 million, or 50% to 60% over 2003 forecasted levels. At a more aggressive eight percent annual REVPAR growth assumption, incentive fee revenue could more than double over 2003 forecasted levels to \$250 million.

The company will provide EPS guidance for 2006 under different REVPAR assumptions. Assuming 3 percent compound annual REVPAR growth, EPS is estimated to total approximately \$2.80 per share. At a five percent compound annual REVPAR growth, EPS rises to approximately \$3.00 per share, and at a more aggressive eight percent annual REVPAR growth assumption, EPS could reach \$3.35 per share. Synthetic fuel is expected to contribute approximately \$0.38 to 2006 EPS.

The company said it expects 2003 earnings per share from continuing operations to total \$1.86 to \$1.88, including approximately \$0.39 from its synthetic fuel operation.

Over the next three years, Marriott expects to generate a significant increase in cash flow from operations, which could exceed \$900 million in 2006 for uses that could include reinvestment for growth, acquisitions, dividends or share repurchases. The company expects to focus on recycling

capital and aggressively repurchasing shares, which will help Marriott to reach its goal of a 20 percent return on invested capital by 2007.

Marriott said it expects to add between 90,000 and 95,000 rooms to its portfolio by the end of 2006, excluding Ramada International. The company said that an increasing share of that growth would come in from international hotels and conversions.

Mr. Marriott said, "Our rooms growth is ahead of plan and our pipeline of new hotel development remains strong. The company has significant opportunities in developing U.S. markets, where new markets evolve and older markets grow. Internationally, we have substantial growth opportunities as our share of total hotel rooms is less than one percent. In China, the world's fastest growing economy and one of the top five tourist destinations, we had just one hotel seven years ago," said Mr. Marriott. "Today, we have 35 hotels with five under construction. With a very active deal pipeline, we will soon be one of the largest lodging operators in China."

The company also announced that it would launch "Marriott's Look No Further Rate Guarantee" on January 1, 2004. The guarantee will ensure that customers receive the best available room rate at nearly 2,500 hotels when booking through any Marriott reservations channel.

Marriott said today that it has received fully-executed private letter rulings from the Internal Revenue Service regarding its synthetic fuel operations confirming, among other things, that the process used by Marriott's synthetic fuel operations produces a "qualified fuel" as required by Section 29 of the Internal Revenue Code. In addition, the rulings confirmed the validity of the ownership structure of the joint venture with the purchaser of a 50 percent interest in Marriott's synthetic fuel business.

In connection with the original sale, the company granted the purchaser a one-time "put option," which potentially allowed the purchaser to return its ownership interest to the company if the company failed to obtain appropriate private letter rulings prior to December 15, 2003. After reviewing the private letter rulings, the purchaser informed the company in writing that it would not be exercising its "put option."

The tax benefits from synthetic fuel credits under Section 29 of the Internal Revenue Code expire at the end of 2007.

Marriott's analyst conference is today, November 11, 2003, from 9:00 am (ET) to 3:00 pm and will be available live via webcast at <http://www.marriott.com/investor> (click on "recent investor news"). A replay of the meeting will also be available at the same site.

This press release contains "forward-looking statements" within the meaning of federal securities laws, including estimates of REVPAR, profit margins, earnings and the number of lodging properties to be added in future years; expected investment spending; anticipated results from synthetic fuel operations; and similar statements concerning anticipated future events and expectations that are not historical facts. We caution you that these statements are not guarantees of future performance and are subject to numerous risks and uncertainties, including whether early indications of an economic recovery will continue; supply and demand changes for hotel rooms, vacation ownership intervals, and corporate housing; competitive conditions in the lodging industry; relationships with clients and property owners; the availability of capital to finance growth and owner refurbishment of existing hotels; the impact of recent privacy initiatives on our marketing of timeshares and other products; and the risk that the Internal Revenue Service may not issue a satisfactory private letter ruling in connection with the sale of the interest in our synthetic fuel business or reject any of the tax credits produced; any of which could cause actual results to differ materially from those expressed in or implied by the statements herein. You can find more detailed information about these and other risks and uncertainties in our periodic filings with the SEC. These statements are made as of the date of this

MARRIOTT INTERNATIONAL, INC. (NYSE:MAR) is a leading worldwide hospitality company with over 2,600 lodging properties in the United States and 68 other countries and territories. Marriott International operates and franchises hotels under the *Marriott*, *JW Marriott*, *The Ritz-Carlton*, *Renaissance*, *Residence Inn*, *Courtyard*, *TownePlace Suites*, *Fairfield Inn*, *SpringHill Suites* and *Ramada International* brand names; develops and operates vacation ownership resorts under the *Marriott Vacation Club International*, *Horizons*, *The Ritz-Carlton Club* and *Marriott Grand Residence Club* brands; operates *Marriott Executive Apartments*; provides furnished corporate housing through its *Marriott ExecuStay* division; and operates conference centers. The company is headquartered in Washington, D.C., has approximately 128,000 employees, and was ranked as the lodging industry's most admired company and one of the best places to work for by FORTUNE®. For more information or reservations, please visit the web site at [www.marriott.com](http://www.marriott.com).